

When things were at their **worst**, we were at our **best**.



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Cover: *Left to right:* David R. Veltre, MD, Orthopedics; Stephanie Turner, CST, CSF;
Shaan Alli, MD, Anesthesiology; Sandy Trembly, LNA

This report represents SVHC's fiscal year of October 1, 2020–September 30, 2021



It is said that a crisis does not create character; it reveals it.

For the 1,400 people working throughout the Southwestern Vermont Health Care system, the challenges faced last year battling the ongoing pandemic revealed a character defined by resilience, integrity, resourcefulness, a deep commitment to caring, and a consistent drive to do the right thing.

Those qualities enabled the entire healthcare system to not just continue operating throughout an undeniably tough time but to meaningfully advance the quality of care and service provided on numerous levels. As a result, these efforts were recognized and honored by some of the most prestigious national and international healthcare organizations and associations.

Accolades of this caliber are not easy to achieve in the best of times. And yet, in what could easily be considered the worst health crisis in a century, the entire SVHC team repeatedly found new and inspired ways to deliver the care that was needed and did so without ever compromising the level of quality or compassion that defines the organization.

We are extremely proud of all that was accomplished in 2021 and of the individuals who made it possible. It is our pleasure to share stories that showcase the quality of character that allowed us to be at our best even when things were at their worst.



PARTNERSHIP IS POWERFUL MEDICINE™

A Message from SVHC Leadership



Thomas A. Dee, FACHE
President and CEO, SVHC

“...our staff’s ability to continually adjust to emerging needs while maintaining the highest quality of care was awe inspiring.”

– THOMAS A. DEE, FACHE
PRESIDENT AND CEO, SVHC

When we look back on all the awards received and advancements achieved by the Southwestern Vermont Health Care clinical staff and administrative leaders in 2021, it is easy to forget there was a pandemic taking place.

Simply put, our staff’s ability to continually adjust to emerging needs while maintaining the highest quality of care was awe inspiring.

This year, in particular, we were grateful their work caught the attention of numerous prestigious national organizations, as they are so very deserving of praise and accolades.

In 2021, SVMC’s extraordinarily skilled nursing team attained its fifth designation from the American Nurse Credentialing Center’s Magnet Recognition Program. This fifth consecutive recognition places SVMC in an elite community of only three five-time hospitals in New England and only 28 five-time hospitals *worldwide*. The magnitude of this honor cannot be overstated.

Another stellar honor came from the American Hospital Association which named SVHC as the winner of its Rural Leadership Award. This prestigious award recognized the nursing leadership and the dedicated nursing team at SVHC who implemented a transitional care model. The program has reduced readmissions, and improved patient satisfaction.

We were also honored, once again, to receive an “A” value rating from the Lown Institute. This rating reflects SVHC’s avoidance of unnecessary care and its ability to achieve strong outcomes without overspending.

In addition, numerous departments also received recognition and accreditations that speak to their commitment to excellent care and support. All of these accolades are detailed in the pages that follow.

Again, these well-deserved honors were achieved during an ongoing and ever-changing pandemic which, in and of itself, required extraordinary effort, innovation, and tenacity to manage. There really are no words to express our gratitude to all of the amazing physicians, nurses, and support teams who worked tirelessly—some in below-freezing temperatures—to keep our health system operating and our community safe. They remind us every day how truly unique SVHC is and how fortunate we are to be a part of it.

On behalf of the Southwestern Vermont Health Care's Board of Trustees, we thank you, our patients and community, for choosing us to care for you and your family. It is truly an honor and a privilege.



Thomas A. Dee, FACHE
President and CEO



Tommy A. Harmon, Jr.
Chair, Board of Trustees



Tommy A. Harmon, Jr.
Chair, SVHC Board of Trustees

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List is current as of 2021



New residency program for nurses

To support new nurses as they navigate their way through their first year, SVMC launched a **Transition to Practice Program**. The state's only nationally accredited transition-to-practice residency, the program combines classroom learning and hands-on experience, offering participants valuable clinical experience before they start working and beyond.

DAISY Award recognizes extraordinary nurses

Part of a national merit-based recognition program, SVHC instituted **DAISY Awards** in the fall of 2021 to recognize the skill and compassion of the organization's many nurses. Anonymously nominated by colleagues, patients, families and physicians, winners may be individuals or nursing teams.



Creating a culture of excellence

In 2021, SVMC joined an elite community of only 28 hospitals worldwide to receive a **fifth designation from the American Nurses Credentialing Center's Magnet Recognition Program®**.

Lauren Beck, RN, says the recognition is a direct reflection of the hospital's commitment to its nursing staff. "SVMC is one of those rare places that encourages and fosters nurse involvement at every level. We have a place at the table where our opinions are heard and can impact policy as well as initiate nurse-driven projects."

Beck adds, "Facilities undergoing Magnet® redesignation must provide evidence that their nursing teams have sustained and surpassed their execution of Magnet® standards since the previous review. To have our efforts recognized at an international level for a fifth time is both satisfying and validating."

Left: Lauren Beck, RN, BSN, SANE, WCC,
Medical/Surgical and Education Department

"SVMC is one of those rare places that encourages and fosters nurse involvement at every level."

– LAUREN BECK, RN



Katharine Green receives national recognition

Katharine Green, BSN, RN, was one of only 20 nurse leaders from across the country to be named a **Young Professional Voice** by the American Organization of Nurse Leaders which recognized her exemplary leadership and demonstrated innovation, influence, and inclusion.



Tuition reimbursement and sign-on bonuses

Recognizing that nurses are the backbone of care at SVHC, the organization instituted a robust **tuition reimbursement initiative** (up to \$60,000) as well as **sign-on bonuses** for both experienced and new graduates. While other institutions experienced nursing staff losses, SVHC's retention rate remained strong.

Improving outcomes through inspired innovation

When SVMC's leadership noted an increased rate of chronic illness associated with advanced aging, they launched a program to keep older adults out of the hospital. The program, called Transitional Care, has continued under the leadership of Chief Nursing Officer and Vice President for Patient Care Services Pamela Duchene, PhD, APRN. By pairing transitional care nurses with primary care providers, the program identifies problems, reduces readmissions, addresses medication complexities, and improves patient satisfaction. The innovative thinking and responsiveness by leadership captured the attention of the **American Hospital Association** (AHA), and in February 2021, SVHC was honored to receive AHA's **Rural Hospital Leadership Award**.



Cancer Center receives accreditation

The Southwestern Vermont Regional Cancer Center's commitment to excellent care and support was recognized by the **American College of Surgeons** which granted it a three-year accreditation. Requiring a multidisciplinary approach to treating the complexity of cancer, the accreditation validates that SVRCC patients are receiving the very best care possible.



AMERICAN COLLEGE OF SURGEONS
Inspiring Quality: Highest Standards, Better Outcomes

Renal Dialysis earns high marks

SVMC's Renal Dialysis Unit earned a prestigious **five-star rating** based on clinical quality and patient experience from the Centers for Medicare and Medicaid Services. In addition to this accolade, the department underwent a rigorous three-day survey and licensure review and was determined to be deficiency-free.





SVMC Cardiology receives accreditation

A thorough review of the SVMC Cardiology's operational and technical processes resulted in the department achieving the **Intersocietal Accreditation Commission's accreditation for adult transthoracic and adult stress echocardiography**. One of only five facilities in Vermont to achieve this honor, the accreditation recognizes quality care in compliance with national standards.

Lown Institute

In 2021, SVHC was honored, once again, to receive an **"A" value rating** from the Lown Institute. This rating reflects SVHC's avoidance of unnecessary care and its ability to achieve good outcomes without overspending.

Above: Pamela Duchene, PhD, APRN, Chief Nursing Officer and Vice President for Patient Care Services, and Thomas A. Dee, FACHE, SVHC's President and CEO, discuss operations in the Intensive Care Unit.





Praiseworthy care from patients

From a screening colonoscopy patient:

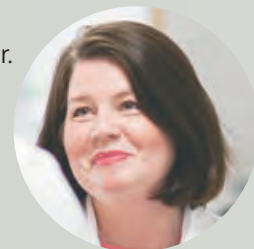
"I received **outstanding care** before, during, and after my procedure. I was encouraged to share my questions and worries, and the team listened and gave useful answers and advice. The treatment was centered on my well-being and comfort. This was a high-quality team, and I am grateful that I got the treatment and the chance to interact with them."

From a lab patient:

"Lynn Cushing of Access Services took the time and effort to see that I was attended to quickly. This was **great service** and rare today."

From a SVMC OB/GYN patient:

"Dr. Small is **caring, careful, attentive**, and a thorough doctor. She empowered me with knowledge. I am grateful to be Dr. Small's patient."



A celebrated commitment to safety

When the American Nurses Credentialing Center reached out to SVMC to share news of their fifth Magnet® designation in 2021, they made special note of the organization's **exceptional nursing safety practices**.

“To be identified as ‘exemplar’ in our safety practices was incredibly rewarding to our entire team, as it reflects an ongoing and concerted effort to provide the safest possible care to our patients,” says SVHC Director of Quality Paula Seaman.

The commitment to safety was further recognized by the Leapfrog Group, an independent national watchdog organization, which awarded SVMC an “A” for hospital safety. Ratings are based on performance in preventing medical errors, injuries, accidents, infections, and other harms to patients.

“This recognition reflects the culture of safety and high reliability that we have been actively cultivating at every level,” says Seaman. “Everyone in the organization has a critical role in creating a safe environment and the outcomes and accolades are proof that our approach, and every individual, has an impact.”



“This recognition reflects the culture of safety and high reliability that we have been actively cultivating at every level.”

— PAULA SEAMAN
DIRECTOR OF QUALITY

SVMC Lab receives national accreditation

After rigorous review of its equipment, facilities, safety program and record, staff qualifications and training, and overall management, SVMC's Lab was awarded **accreditation by the Committee of the College of American Pathologists**. This honor is especially noteworthy as it was achieved at a time when hundreds of COVID tests were being handled weekly on top of the standard workload.



Safety by the Numbers

Decrease in serious safety events over the past year: **77%**

Issues revealed in CMS Infection Review during COVID: **0**

Transmissions of COVID from infected patients to staff: **0**

A proactive approach leads to better outcomes



Southwestern Vermont Health Care (SVHC) primary care practices have always strived to provide care that is respectful of and responsive to patient needs. In recent years, the practices implemented a more proactive approach to care.

As Robert Schwartz, MD, Southwestern Vermont Health Care's Medical Director for Primary Care explains, "By engaging a team made up of front desk staff, nursing professionals, behavioral health specialists, diabetes educators, nutritionists, nurse case managers, social workers, and doctors, we're able to positively impact patient health outside of their office visits. Through outreach and individualized attention, we're providing better patient experiences and outcomes."

Those efforts were **nationally recognized by the National Committee for Quality Assurance (NCQA)** which re-designated SVHC's five Vermont-based primary care practices as Patient Centered Medical Homes.

"The NCQA sets a very high bar for this honor," says Schwartz. "Their recognition is a testament to tremendous commitment and teamwork and serves as an assurance that we are meeting the highest quality standard for our patients."

All-new options for hand surgery and therapy

Patients needing **hand surgery or therapy** no longer must travel great distances for care. In 2021, Dr. David Veltre of SVMC Orthopedics began offering in-office options for procedures previously performed at the hospital. In addition, SVMC Outpatient Rehabilitation's Michaelia St. Jacques, OTR/L, completed training as a Certified Hand Therapist, ensuring patients receive the most advanced hand therapy techniques in the region.





Enhanced recovery after C-section

Women undergoing cesarean sections at SVMC are returning home more quickly than in the past thanks to a new program that includes **more education and preparation before surgery, reduced use of narcotics during surgery, and individualized post-operative care.** Patients appreciate shorter hospital stays and a quicker return to normal activities.

American Cancer Society selects SVMC for colorectal cancer initiative

SVMC was honored to be one of 20 hospitals chosen by the American Cancer Society to participate in the three-year project to **increase colorectal cancer screening rates.** The aim of the project is to bring well-performing health systems together to share tools, resources, and capacity-building assistance and to solidify evidence-based methods to improve community health.

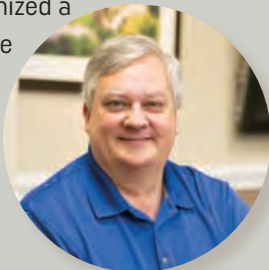
Robert Schwartz, MD, meets with the team at Northshire Medical Center.



Rachel Rogge,
PharmD
Clinical Pharmacist

Chris Dargie, Director of Environmental Services

When Chris Dargie joined SVHC in 2008 after "too long" a tenure in fast food management, he immediately recognized a culture where people matter. "Not only does the organization value you as a whole person and not just an employee, they also provide ample opportunities for you to grow and advance. And they make sure you have the tools and support you need to succeed."



Karen Bond, Director of Laboratory Services

At the height of the pandemic, Karen Bond was reminded what she values most about SVHC. "During COVID, volumes in the lab were sky-high. At no time did the organization question any request we made for equipment or changes to procedures. They trusted us fully to know what was needed and do it. From the top to the bottom, and even prior to COVID, it's clear that we're all working towards the same goal."



A culture of caring for those who care

For the eighth year in a row, SVHC was named **one of the Best Places to Work by *Vermont Business Magazine***, continuing its streak as the only hospital in the state of Vermont to earn the recognition.

Earning a spot on the prestigious list requires that a minimum of 400 randomly selected employees provide largely positive feedback on a series of confidential, in-depth surveys. Conducted by a third-party agency, the surveys cover all aspects of the workplace environment, including leadership, supervisors, co-workers, tools and resources, satisfaction, benefits, and more.

“Our employees are truly what make SVHC a great place to work,” said Thomas A. Dee, FACHE, President and Chief Executive Officer of SVHC. “They look at challenges as opportunities, and their comradery and teamwork during the pandemic have been exemplary. I am deeply grateful for each and every one of them.”



“Our employees look at challenges as opportunities, and their comradery and teamwork during the pandemic have been exemplary.”

– THOMAS A. DEE, FACHE
PRESIDENT AND CEO, SVHC



Kevin Tassone, Accounts Payable Assistant, Nutrition and Dining

For Kevin Tassone, it's the culture and people that make SVHC such a great place to work. "It's a very friendly and positive environment where nearly everyone is on a first-name basis," he says. "Leadership is always receptive to new ideas and lends a hand when needed, and, in the case of my boss, even covers shifts so others can take time off. I'm happy to be a part of a great organization."

Learning Tree Childcare Center earns five stars

At a time when nothing was certain for so many, the Learning Tree Childcare Center offered families and children in Bennington a much-needed constant: exceptional child care.

In 2021, that care was recognized by the **Vermont Step Ahead Recognition System** (STARS) which awarded it the highest possible rating of five stars.

According to the Center's director Nancy Noel, "The STARS program recognizes the efforts our entire staff makes to provide care that far exceeds the basic requirements. Towards that end, staff completed over 500 hours of professional development and more than 10 college classes collectively, much of it focused on supporting the social-emotional needs of our children and developing effective ways to remain connected with parents while social distancing was in effect."

In addition to creating a dedicated Facebook page for Learning Tree families, the center invested in new play structures to provide more safe outdoor learning and play opportunities.



Senator Leahy secures funds for expansion of The Learning Tree

Recognizing the importance of child care to communities and employers, U.S. Sen. Patrick Leahy announced the inclusion of \$750,000 in a Senate spending bill for a **significant expansion of the Learning Tree Early Education Program**. In addition, Senator Bernie Sanders secured an additional \$77,000 of federal dollars for the effort. The expansion will enable the Center to nearly double its care capacity for children between the ages of six weeks to five years old. Currently located in the oldest building on campus, the Center may be relocated on campus or to the former Southern Vermont College campus. Either way, the designated funds will address a critical need for the community and hospital workforce.





The Center for Living & Rehabilitation earns 5 stars

Outstanding operations and exceptional patient care earned The Center for Living & Rehabilitation (CLR) a rarely bestowed **5-star rating from the Centers for Medicare and Medicaid Services (CMS)**. A 5-star rating is the CMS's top mark. Since partnering with Allaire Health Services, CLR has bolstered its infectious disease prevention effort, with a focus on early detection, prevention, and control of diseases in a post-COVID world, while also working to combat resistance to antibiotics. In addition, the Center's cardiac program has been enhanced to provide extensive care for patients experiencing heart conditions.



“Staying connected to community is always important. It’s especially true in times of crisis.”

—TREY DOBSON, MD
CHIEF MEDICAL OFFICER



Trey Dobson, MD with Vanessa Britto, MD, of Brown University discussing “Campus Life During the Pandemic”



Catherine Burns, PhD, Quality Director for Vermont Care Partners, discussed “Vermont’s COVID Support Programs”



Ayla Ellison, Editor-in-Chief of *Becker's Hospital Review*, discussed “Hospital Trends”



Vikas Saini, MD, President of the Lown Institute, discussed “Healthcare Quality Metrics”

Women’s health goes online

In February 2021, SVHC hosted **four informational webinars** designed to help women throughout the region improve their physical, emotional, and social wellbeing. Led by SVHC medical staff, the free webinars featured a presentation and a Q&A session. Featured topics included sexual health, social health, opioid safety, and opioid recovery.



New parents find help at home

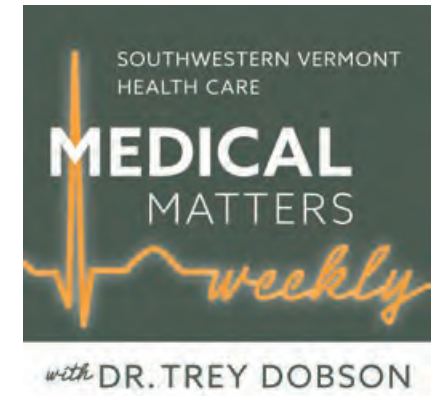
In an effort to help new parents and parents-to-be access information they need while observing COVID protocols, SVHC transitioned their **new parent classes** to an online format. Ranging from two to three hours and hosted by SVHC RNs, classes covered Hospital to Home, Childbirth Education, and Breastfeeding for New Parents.

Keeping the lines of communication open

“Staying connected to community is always important,” says SVHC Chief Medical Officer Trey Dobson. “It’s especially true in times of crisis.”

In an effort to combat the sense of uncertainty and isolation many were feeling in early 2021, SVHC launched a weekly interactive digital program called *Medical Matters Weekly*. Hosted by Dobson, the medical-themed talk show features a variety of guests ranging from traditional and holistic medical experts to Olympic athletes to COVID survivors and offers a behind-the-scenes perspective on health care and the interesting personalities driving change within the industry.

Garnering more than 1,100 views on Facebook and YouTube and 1,200 podcast downloads, the 30-minute program quickly gained a loyal following, with viewers especially appreciating the ability to engage with the host and guest in real time via the chat feature on Facebook.



SVHC Today goes virtual

At a time when there were more questions than answers about COVID, SVHC delivered much-needed information and insight to the communities it serves by taking **SVHC Today virtual**. Panelists—including SVHC’s chief medical officer, an infectious disease physician, and primary care providers from the region—shared the latest advice on travel, vaccinations, COVID and flu prevention to virtual audiences in Bennington and nearby towns; Manchester and the Northshire; Wilmington and Deerfield Valley; Williamstown and the northern Berkshires; and Hoosick Falls.



Listening and responding to community needs

“Understanding the key health needs of the community we serve is always a priority,” says Caitlin Tilley, Director of Care Coordination. Toward that end, SVMC conducts a comprehensive tri-annual **Community Health Needs Assessment** (CHNA). Using data gathered through community forums and online surveys, the organization determines the priority health needs and invests in community health projects, organizations, and initiatives aimed at addressing the revealed issues.

“This past year, we made a concerted effort to include underrepresented segments of the community to reveal what disparities exists,” says Tilley. “In the past we relied on community partners to share this insight, but we knew we could do better. We promoted response to the survey through posters with QR codes at COVID vaccine sites, including the COVID Resource Center, and provided access to technology, if needed, so individuals could complete the survey while waiting after receiving their vaccination.”

This inclusive approach will inform and guide the work done, both within and outside of the hospital walls, to address emerging and ongoing health issues.



Surveys and forums go to the source

In early 2021, SVHC hosted a series of CHNA **online community forums** in each of the five regions it serves. Participants shared healthcare experiences and discussed ideas for improving the health of their specific community. In addition, a digital survey promoted extensively in local media, on social media platforms, and on the health system's website, captured feedback from nearly 1,650 individuals.

Community concerns revealed

When asked "what are the **top three health needs** that you feel should be prioritized and addressed in your community?," survey respondents shared the following concerns:

Mental health	Community cohesion, gathering
Substance abuse	Environmental health
Affordable housing, homelessness	Primary prevention, healthier behavior
Transportation	Domestic violence
Access to care	LGBTQ health
Food security	



Community health needs

SVMC's 2021 Community Health Needs Assessment identified four priority health needs:

- Mental Health Supports
- Promotion of Healthy Behaviors and Primary Prevention Activities
- Accessibility of High-Quality, Convenient, and Affordable Care
- Substance Use Prevention and Treatment

Acting on insights gained

In response to the CHNA information, SVHC initiated several efforts. These include:

- ★ **Healthy+ magazine:** a free community health magazine that speaks to health needs and connects readers with available resources and services.



- ★ **Enhanced Mental Health Services for Children:** SVHC is working to ensure that the services, resources, and settings children and families need to deal with mental health crises are available.

- ★ **Advanced Harm-Reduction Training:** SVHC is working to prevent overdose fatalities in the community by providing CPR and Narcan administration training to individuals connected with others struggling with substance use disorder.



3,000 STAFF SHOTS | 43,000 PUBLIC SHOTS



SVMC doctors and nurses among first to receive vaccine

The same day doses of Pfizer-BioNTech COVID-19 vaccine, which had received emergency use authorization from the U.S. Food and Drug Administration, arrived on the SVMC campus, a total of 75 physicians and nurses, all of whom worked directly with COVID-19 patients, volunteered to be the **first to receive the vaccine**.



Protecting our youngest

As soon as vaccines for children were approved, SVHC hosted **two special clinics for children** ages 5–11. Accompanied by their parents or legal guardians, more than 1,500 children from the region received the vaccine.

Rising to the challenge

As the COVID-19 pandemic raged on and new variants emerged, SVMC sought ways to provide testing and vaccines to the maximum number of community members. In a welcome twist of good fortune, the gymnasium on the newly acquired Southern Vermont College campus proved to be an ideal venue for **mass vaccine administration and testing**.

The spacious facility allowed for social distancing and seven vaccination stations. At its peak, the site was open seven days a week and staffed by a combination of clinical staff and employees from literally every department of the hospital.

“It was no small feat to build an operation of this scale,” says Gail Balch, RN, and Director of IT, Clinical Informatics. “It required integrating and managing multiple systems to handle scheduling, documenting administration, managing inventory, and tracking all those efforts. While the task was daunting at times, it was heartening to see so many people, from 100-year-old community members to small children, flowing into the COVID Resource Center (CRC) to protect themselves and the community. Even now, the center continues to be a shining example of ingenuity, teamwork, and excellence in caring.”



Addressing disparity in COVID prevention

When Patricia Johnson, RN, learned that Vermonters of color were disproportionately contracting COVID and dying at rates three to four times higher than Caucasian people, she volunteered to be among the first providers at SVMC to be vaccinated. In addition, she started a Facebook group to share information in a way that Black, Indigenous, and People of Color (BIPOC) Vermonters could relate. The goal of the group is to **increase awareness, promote education, and facilitate outreach to address racial/ethnic minority health equity in Vermont**. Working with the Rutland Area NAACP and the Vermont Department of Health, Johnson helped organize four Bennington-based vaccine clinics for the BIPOC community in the spring of 2021.

Meeting the demand for testing

Throughout the pandemic, SVHC's **COVID testing** was utilized by tens of thousands of locals from throughout the SVHC tri-state service area and even drew in people from CT, NH, and RI, as well as international college students seeking tests.



“Every day people expressed their thanks that we were there to make testing so easy and accessible.”

– PATRICIA BRADLEY
CO-OPERATIONS DIRECTOR,
COVID RESOURCE CENTER

Initially located on the SVMC campus, the testing center was relocated to the former Southwestern Vermont College campus in September, as variants emerged and the demand for testing increased. Situated above the COVID Resource Center in the parking lot of the Everett Mansion, the testing center operated six days a week. The 8–10 person testing team worked tirelessly to administer and prepare tests for processing. On many days, cars were lined up well in advance of the center’s hours of operation.

“As challenging as the work was, it was also rewarding,” says Patricia Bradley, Co-Operations Director, COVID Resource Center. “Every day people expressed their thanks that we were there to make testing so easy and accessible. It felt good to know that we had a part in keeping people healthy and controlling the spread of the virus.”



All hands on deck

Due to the high demand for testing, **SVHC staff from all departments took time away from their jobs** to help staff the testing center. Serving as greeters directing people to the right location as well as handling check-ins and paperwork, staff were often joined by community volunteers who helped lighten the load.





Fighting the virus, fighting the elements

Snow, ice, wind, and bone-chilling temperatures did nothing to diminish the demand for COVID testing. To ensure the COVID testing team was as safe and comfortable as possible, the testing site was outfitted with heating units and the team was provided with winter wear to protect them from the elements.



Testing by the numbers

Highest testing volume day: **744**

Total tests administered in FY2021:

50,000+

Hottest degree day: **91**

Lowest degree day: **10**
(plus wind chill)

Southwestern
Vermont
MEDICAL CENTER

SVMC Laboratory

100 Hospital Drive
Bennington VT 05261
Phone: (802) 447-5340

Patient Details

DOB: 12/29/1953

Gender: F

Patient ID:

TEST

SARS CoV-2 PCR

Medical Staff

ANESTHESIA

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Mary Campbell, AA-C
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Ermin Husic, AA-C
John Labert, AA-C
Karolina Lapinska, AA-C
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Selina Long, MD
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David Record, MD
Rod Silverman, MD
Timothy Snyder, AA-C
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Guy Tousignant, MD
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Wesley Baker, DMD
Michael Brady, DDS
Director, Dental Services
Daniel Oakes, DDS
Russell O'Connell, DMD
Robert Ruhl, DMD

DERMATOLOGY

Victoria Cavalli, MD
Lixia Ellis, MD, PhD

EMERGENCY MEDICINE

Leonardo Alonso, DO
H. Brandon Ayre, MD
Oliver Barnyak, MD
Christine Burke, FNP
Sean Burns, MD
Lisa Campanella-Coppo, MD
James Carothers, DO
Spencer Ciancola, PA-C
Adam Cohen, MD
*Chair and Medical Director,
Department of Emergency
Medicine
Medical Director, Express Care
Co-Medical Director, Mountain
Medical Services*
Adam Corrado, MD
Tracie Crawford, FNP
Trey Dobson, MD
*Chief Medical Officer
Medical Director, Dartmouth-
Hitchcock Putnam Physicians*
Paul Donovan, DO
Erin Duquette, MD
Ethan Evankow, PA-C
Robert Feinberg, PA-C
Paige Fillio, PA-C
Walter Grabowski, MD
Martin Hammond, MD
Thomas Jager, MD
Sophie Jannen, FNP
Colleen Kelley, MD
Ali Kenyon, FNP
Crystal Labbe-Hasty, PA-C
Elisa Lafayette, PA-C
Steven Lefebvre, MD, PhD
Scott Lippacher, FNP
Dedrick Luikens, DO
Robert Majors, FNP
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Trevor Neal, MD
Matthew Nichols, PA-C
Lisa Patorti, FNP
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Medical Services
Co-Medical Director, Mountain
Medical Services*
Ryan Richman, MD
Linda Rimbun, MD
Melissa Rowe, FNP
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Matthew Stanishewski, DO
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UROLOGY

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Anthony Donaldson, MD
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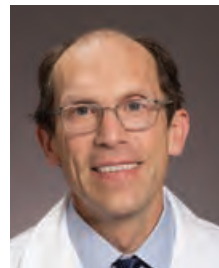
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Chair, Department of
Emergency Medicine



Trey Dobson, MD
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Matthew Vernon, MD
Vice President,
Medical Staff

Ex Officio



Tom Dee, FACHE
President and CEO



Pamela Duchene, PhD,
APRN, NP
Chief Nursing Officer

New Providers with Dartmouth-Hitchcock Putnam Physicians



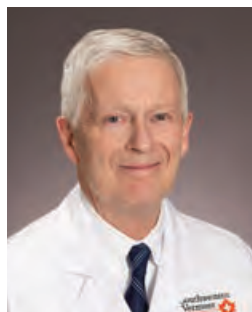
Oliver Barnyak, MD
Emergency Medicine



Shellie Burdick, DO
Family Medicine



Sean Burns, MD
Emergency Medicine



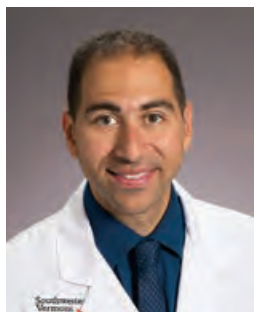
Leslie Dowd, MD
Pathology



Paige Fillio, PA-C
Emergency Medicine



David Furman, MD
Gastroenterology and
Hepatology



Norr Hashem, DO
Family Medicine



Ali Kenyon, FNP
Emergency Medicine



Nosa Aigbe Lebarty, MD
Hospital Medicine



Selina Long, MD
Anesthesiology



Lisa Patorti, FNP
Emergency Medicine



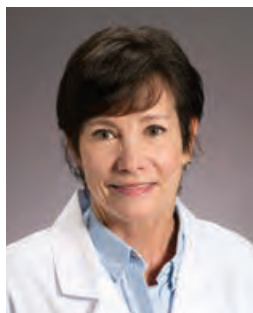
David Record, MD
Anesthesiology



Kelsey Shoff, PA-C
Emergency Medicine



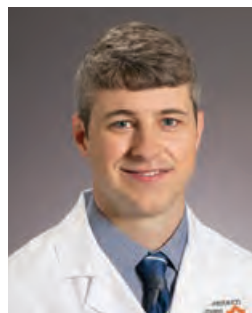
Angela Theiss, MD
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Patrice Thornton, MD
Internal Medicine



Joshua Tobe, MD
Anesthesiology



Nicholas Wild, MD
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2021 Putnam Awards

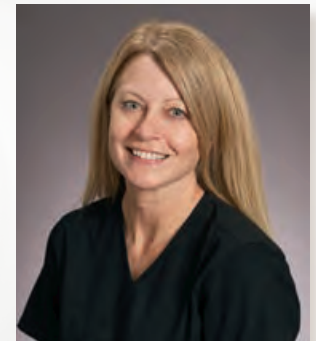
Every year, SVHC recognizes a small group of employees for their service to the organization's mission. Five Putnam Awards, each representing one of the organization's five core values: quality, empathy, safety, teamwork, and stewardship, are bestowed upon employees who are noted standard bearers and role models within the organization.



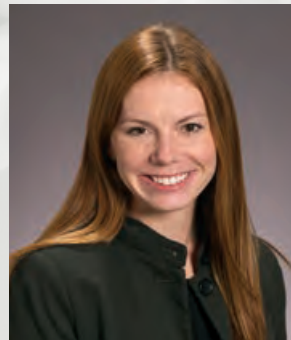
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Melissa Reardon
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SAFETY
Emilee Bonnier, PharmD
Pharmacy

- Quality
- Empathy
- Safety
- Teamwork
- Stewardship

Vital Statistics

Southwestern Vermont Health Care Statement of Operations

For the 12 months ending September 30, 2021

BILLED FOR SERVICES TO OUR PATIENTS:

Care for inpatients	\$ \$97,576,872
Services for outpatients	335,141,306
Received from other sources	46,168,904
(Includes income from incidental services and investments of previous charitable gifts from hospital donors)	

Total Sources:

478,887,082

AMOUNTS BILLED BUT NOT RECEIVED:

Government programs and commercial contractual agreements	261,958,887
From patients unable to pay and bad debt	7,794,607

Total billed but not received:

269,753,494

Therefore, we actually received as revenue from patient care and other services:

209,133,588

OUR COST INCLUDED AMOUNTS:

To pay our employees and physicians	120,061,014
To pay our suppliers and vendors	74,608,702
To operate the building, depreciation, and pay interest	10,531,313

Resulting in total cost for patient care and other services:

205,201,029

Residual earnings intended for use to reinvest in our community's health care:

\$ 3,932,559

BY THE NUMBERS

Inpatient Admissions	3,725
Emergency Department Patients Treated	20,894
Birthing Center Deliveries	394
Outpatient Visits:	
Imaging	61,223
Mammograms	9,891
Renal	6,273
Laboratory	423,796
Inpatient Surgeries	577
Outpatient Surgeries	2,458
Endoscopies	3,653
Respiratory Therapy	13,027
EEG/EKG	15,161
Physician and Other Professional Provider Visits	125,145
Physical Therapy and Other Rehabilitation Therapy	72,026
Radiation Therapy Treatments	2,901
Meals Served	127,884
Pounds of Laundry	733,658
People Cared for:	
CLR	321
CNR	171
Charity Care:	
Services Provided in Dollars	\$2,252,809

PHILANTHROPIC SUPPORT

\$6,255,542



A Note from the Foundation

SOUTHWESTERN VERMONT HEALTH CARE FOUNDATION REGIONAL ADVISORY BOARDS

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Thanks to
you, our
incredible
donors, this
was one of
the most
successful
years in the
Foundation's
history.

There's really no other way to start this letter than to acknowledge that we live in an amazing community.

During an uncertain time, when many of us were concerned about the health and safety of our loved ones, the security of our jobs, and dealing with ever-changing protocols and threats tied to COVID, the fact that so many of you made time to think about SVHC is truly remarkable and humbling.

Thanks to you, our incredible donors, this was one of the most successful years in the Foundation's history.

Beginning with the Grateful Bennington Fund, championed by Michael McKenna and David Newell, community members of all ages and walks of life rallied together to raise an astounding \$600,000 in six weeks. It's clear the community values this cherished property and sees the potential for it as clearly as we do. Honestly, the outpouring of support was simply unprecedented.

We also made tremendous strides towards our VISION 2020 campaign, which will serve to transform and elevate how care is delivered and received at SVHC. A momentous groundbreaking for the new Kendall Emergency Department served to inspire even more support, and helped ensure our unbelievably dedicated staff will have facilities and resources needed to continue providing the highest level of care to our community.

List is current as of 2021

And even when we couldn't come together, as was the case with the annual Jingle Bell and Summer Gala events, your support continued to find us. We are so grateful to those who participated in the virtual events and to the countless members of the community who responded to our Annual Appeal.

We'd also like to express special thanks to the Foundation Board, Trustees, Capital Steering Committee, and Regional Advisory Boards who worked diligently to secure support. The work they do isn't visible to many, but the impact of the significant number of transformational leadership gifts they secured will be felt by all who live in the region for years to come.



Leslie Keefe
SVHC Vice President of
Corporate Development



Robert Van Degna
Chair, SVHC Foundation



Leslie Keefe
SVHC Vice President of
Corporate Development



Robert Van Degna
Chair, SVHC Foundation

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*SVHC Vice President of
Corporate Development*

List is current as of 2021

VISION 2020

A DECADE OF TRANSFORMATION

Building a better approach

Under clear August skies and with medical staff, employees, supporters, and community members looking on, SVHC leaders broke ground on the new Kendall Emergency Department.

Among the onlookers was Dr. Adam Cohen, Medical Director of the Emergency Department, who observed, "The new facility will dramatically improve the overall care experience for patients and families and provide our clinical team with the setting and tools to practice critical care at the highest level."

The project doubles the square footage of the department, reducing wait times, providing much-needed behavioral health treatment areas, and improving access to critical specialty services at Dartmouth-Hitchcock and elsewhere via telehealth.



Rendering of The Richard and Pamela Ader Foundation Lobby



Rendering of new Kendall Emergency Department work station



Rendering of new hospital entrance and The Kendall Emergency Department



Kendall Emergency Department Groundbreaking Ceremony, August 27, 2021.
Front row, left to right: Thomas A. Dee, FACHE, SVHC President and CEO; Jackie Marro; Susan Hunter; Don Kendall; Nancy Kendall; Consie West; Cindy Thomson; Jill Maynard, RN, MSN, CEN, SANE; and Joanne Conroy, MD, Dartmouth-Hitchcock Health CEO and President. *Back row, left to right:* Tony Marro, Bob Van Degna, Tommy Harmon, Kathy Fisher, Rocco Maggiotto, and Adam Cohen, MD

VISION 2020

A DECADE OF TRANSFORMATION

Elevating Care Through Patient-Centered Design

For more than 25 years, thousands of patients have counted on Southwestern Vermont Regional Cancer Center (SVRCC) for exceptional care and compassion at a difficult time. But we are rapidly approaching maximum capacity for treatment and infusion services. In 2024, we will begin significant renovations to allow for expanded medical oncology services. When completed, the renamed Hoyt-Hunter Cancer Center will include:

- Double the number of exam and infusion rooms to help meet growing demand
- Individual treatment spaces to enhance patient privacy during crucial patient-family-provider discussions
- New check-in and check-out areas designed to provide efficiency, privacy, and improved patient experience
- New patient spaces designed with natural light and scenic views in mind to capitalize on nature's proven ability to reduce pain and nausea
- A dedicated parking area and entrance

According to Dr. Matthew Vernon, Radiation Oncologist at the Center, "This renovation is so very welcome, as it will greatly improve the care experience on many levels. First and foremost, with more treatment spaces, we will be able to decrease the time it takes for patients to begin treatment as well as care for more patients overall. Additionally, the new exam rooms will decrease wait times and streamline the experience for patients being seen in clinic, both at the time of diagnosis and in ongoing follow-up. Staff, too, will benefit from a more spacious and inviting environment in which to work."



"This renovation is so very welcome as it will greatly improve the care experience on many levels."

– MATTHEW VERNON
RADIATION ONCOLOGIST

Opposite: Rendering of Hoyt-Hunter Cancer Center entrance with renderings showing work stations' proximity to treatment spaces [insets].





Gifts & Giving

The gifts listed here represent cumulative giving from our supporters throughout fiscal year 2021 (October 1, 2020 through September 30, 2021). These contributions include annual gifts, memorial donations, event support, corporate sponsorships, and in-kind contributions to our health system.



Centennial Society

The Centennial Society honors major supporters who have made gifts of \$100,000 or more. We celebrate this league of visionary philanthropists for their foresight, generosity, and steadfast commitment to exceptional health care in our region.

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*New Centennial Society giving for fiscal year 2021

Equinox Circle



Equinox Circle is a giving society composed of dedicated individual, foundation, and corporate benefactors. With their gifts of \$1,000 or more, members of the Equinox Circle strengthen our tradition of excellent health care by supporting patient care services, new technology, and equipment.

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\$25,000–\$49,999

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Marine and Alexander Zagoreos

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\$2,500–\$4,999

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Evelyn Adams, Jennifer
Botsford and
Norman Botsford
in memory of Margaret A.
Evans
Pat Adams
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WHY I GIVE

KIM BEATY

Dorset, VT

For most of her adult life, Kim Beaty has been an ardent supporter of the arts. "It never really occurred to me to support a hospital," she says, "I honestly didn't think a donation on the scale I could give would make a difference."

Then, upon taking a tour of SVHC in June 2021, Kim's thinking took a dramatic shift.

"What I saw in the hour I spent at the hospital was just so impressive," she recalls. "The staff was amazing and everything the hospital is doing to advance the quality of care was really inspiring. I left there asking myself, 'why am I not supporting this?'"

Moved by her visit and in honor of her sister Nina's journey through cancer, Kim made a generous donation in support of the VISION2020 campaign to renovate Southwestern Vermont Regional Cancer Center. When completed in 2025, patient and family experiences will be greatly enhanced by the improved facility, including the Nina Beaty Waiting Area.





Joanne Conroy, MD, CEO and president of Dartmouth-Hitchcock Health, delivered the evening's program.

Equinox Circle: Committed to High-Quality Health Care

A gathering of the SVHC Foundation's most loyal donors convened at 7 p.m. on August 26, 2021 at the Taconic Hotel in Manchester. Speakers, including Joanne Conroy, MD, CEO and president of Dartmouth-Hitchcock Health, provided the insider's perspective on meeting the challenges and opportunities facing healthcare organizations in our region.



Patricia and Peter Thompson



Trey Dobson, MD, Chief Medical Officer for Southwestern Vermont Medical Center and Medical Director for Dartmouth-Hitchcock Putnam Physicians; Joanne Conroy, MD, CEO and President of Dartmouth-Hitchcock Health; and Thomas A. Dee, FACHE, President and CEO of Southwestern Vermont Health Care

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WHY WE GIVE

MAXINE LINEHAN AND ANDREW KOSS

Manchester, Vermont

When Maxine Linehan and Andrew Koss moved their family from New York City to Manchester, VT, one of their greatest trepidations was about access to quality health care. "But," says Linehan, "as we one-by-one got introduced to the different providers at SVHC, we were consistently blown away by the quality of care, the bedside manner, and the efficiency of the system overall. It's absolutely world class, and I have zero worries about quality."

While that alone is reason to support SVHC, the pandemic further inspired Koss and Linehan to give. "COVID shone a spotlight on just how much we rely on healthcare workers day in and day out," says Koss. "They are so very deserving of our support, and we're more than happy to provide it."



WHY I GIVE

DR. TERRELL COFFIELD

Bennington, VT

Reflecting on his 43 years at SVHC, what stands out most to Dr. Terrell Coffield is the incredible care, concern, and professionalism found at every level of the organization. "While I'm a provider, my family has also been on the receiving end of care at the hospital," says Coffield. "The compassion and delivery was everything one could hope for, and we're extremely grateful for that."

More recently, Coffield was reminded just how exceptional the leadership and staff of the organization is. "The fact that we were able to navigate the pandemic so successfully, while carrying on with emergency and routine health care, was nothing short of amazing. It speaks to the high regard and respect the staff have for each other and their dedication to their responsibilities. By supporting the hospital, I'm able to express my gratitude for all that and help ensure the short-term goals and long-term stability of our unique institution."

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WHY WE GIVE

TONY AND JACKIE MARRO

Bennington, VT

When deciding whether to retire to Providence, RI, or Bennington, one of Tony and Jackie Marro's primary considerations was the quality and access to healthcare.

"The fact that the hospital is right here and that the quality of care is so highly rated made it an easy choice," says Jackie.

Beyond the excellent and convenient care it provides, the Marros are also appreciative of SVHC's role in building a healthy community.

Citing SVHC's role in the revitalization and redevelopment of downtown and the purchase of the Southern Vermont College campus for the benefit of the greater community, Tony notes, "We're fortunate to have a medical center that's not only an excellent hospital but a very good neighbor. We're happy to be able to support SVHC and are grateful to the administration and staff who work hard to make it the wonderful and essential community resource that it is."



WHY I GIVE

CAITLIN TILLEY, BSN, RN, CEN, SANE

Bennington, VT

In her role as Director of Care Coordination and Blueprint Program Manager at SVHC, Caitlin Tilley is keenly aware of the needs of our community's most vulnerable populations.

"Working as I do with our case management, care coordination, and transitional care teams, I have insight into the health challenges faced by those among us living in poverty," she explains, "As a result, I have a deep appreciation for how important financial support, at every level, is to keeping those programs operating. Donations to SVHC, and specifically the Patient Resource Fund, ensure that we can continue to provide the support and, in some cases, simple medical monitoring devices, to those in need. I can't overstate the impact that even the smallest donations have on compliance and positive outcomes for the populations we serve."

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WHY WE GIVE

MICHAEL AND SANDY FOSTER

North Pownal, VT

Like the good farmer he is, Michael Foster is a forward-thinking man. Citing numerous local and global stresses, including COVID and climate change, he says, "People are stressed at levels and about things that didn't exist years ago. More and more, I hear of people turning to drugs and alcohol to cope. I believe that will lead to a spike in demand for healthcare services. At a time when we've watched local hospitals around us close their doors, we simply can't take SVMC for granted."

His wife Sandy echoes the need for support. "SVMC plays such an important role in creating a healthy community. They truly care about the physical and mental wellness of everyone. The fact that they've earned numerous nursing Magnet™ awards says volumes about the quality and, speaking from my own experience, I can honestly say the level of personal care is outstanding. Supporting SVHC means supporting a healthy future for all of us."

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WHY WE GIVE

WIT MCKAY AND ANNE KENNEDY

Williamstown, MA

When speaking of SVHC, the first thing Wit McKay and Anne Kennedy mention is the culture of caring.

"From the greeters at the front desk and the nurses to the doctors and administration," says Anne, "there's a level of attention that is comforting and instills confidence."

Wit adds, "And it's present at every facility, not just the hospital. At the Pownal practice, where we receive care, everyone consistently operates at the highest level of efficiency and professionalism."

Wit is equally impressed by the caring that takes place outside the walls of the SVHC campus.

"SVHC is very forward-thinking in its approach to building a healthy community," he says. "The Putnam Block and Southern Vermont College campus projects are great examples of a type of caring that engages, unites, and strengthens community. Everybody stands to benefit from it, and we're happy to do our part to make it happen."



WHY I GIVE

DEB BERG, RN

Bennington, VT

Every year, Deb Berg and her husband Bill sit down to decide to which organization's they will lend financial support. For the past 23 years, SVHC has been at the top of the list.

"In my various roles at SVMC, I've interacted with many community members, all of whom rave about the quality of care they receive at the hospital," says Deb. "Our own family experience mirrors that, and I'm nothing but grateful to have access to this level of care so close to home."

A proud part of the nursing staff, Deb is always amazed at the depth of knowledge and commitment exhibited by her peers. "This reflects the organization's willingness to provide nurses at every level with the necessary training, continuing education, and support. It's clear SVHC values the work we do. As a nurse and a community member, I'm always happy to show my appreciation through our annual family giving."

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Jason Vaine
Mildred and Joseph Vallee
Todd L. Wagner
Roger F. Webster
Raoul Weisman, MD
Donald and Margaret White
Frances Williams
William Young

REMEMBERING OUR OWN

KATHRYN "KATIE" EWALD

An ever-vibrant and energetic individual, Katie was a valued member of the SVHC Foundation community for 25 years. Serving long tenures on both the Regional Advisory Board and Foundation Board, she also chaired the annual Jingle Bell to great success and praise, earning the rightful title of "Queen of the Jingle Bell." An avid outdoors woman, she skied, biked, and rode horses whenever and wherever she had the chance. In between adventures and raising two boys, she managed to start Vermont's first country music radio station and founded Vermont Wood Pellet.



HUBERT SCHNEIDER

ROBERT "BOB" G. MCCAFFERTY

A member of the Northshire Regional Advisory Board for eight years and a loyal champion of SVHC, Bob never shied away from letting others know how fortunate our community was to have access to the exceptional care offered throughout the system. After a successful career in real estate in Vermont and New Jersey, Bob and his wife Nancy (who he met in 4th grade) chose to make Dorset their full-time and final home. In addition to giving generously of his time to SVHC, Bob was involved with Merck Forest and the Southern Vermont Arts Center.



THOMAS D. STEFFEN

A pastor of the Second Congregational Church in Bennington for nearly 30 years, Tom was a well-known and always welcome individual in the community. In addition to serving on the Bennington School Board, and Oldcastle Theatre Company, Tom served on the SVHC Board of Trustees from 1984–2006. His contributions and passion for the community of Bennington were recognized in 2010 when he received the Vision Award for Distinguished Community Service. Always looking ahead and out for everyone, Tom was a member of the Henry W. Putnam Circle, thus continuing to support SVHC even after his time here on earth had ended.



CORPORATE GIVING

The support of the business community is crucial to the success of SVHC. The following businesses are members of the SVHC Foundation Corporate Partnership Program.

CORPORATE PARTNERS

Mack Molding
The Bank of Bennington

COMMUNITY BUSINESS PARTNERS

Jonathan M. Cohen, Attorney at Law
Shea Family Funeral Homes, Inc.

CORPORATE DONORS

Above All Vermont
Adams Lock & Security
Alarm & Suppression, Inc.
All Service Citgo
At Home Senior Care
Aubuchon Hardware
Baker Distribution Corp.
BeFIT Company
Benner's Bagels Pizza N' What Nosh
The Bennington Banner
Bennington Cooling & Heating, Inc.
Bennington Express Lube & Car Wash
Bentley Seed Company
Berkshire Hills Country Club
The Beyond Gallery
BKD CPAs & Advisors
Brattleboro Country Club
Brattleboro Savings and Loan
The Break Room
Bromley Mountain Resort
Burnham Gold Real Estate, LLC
Bushee Family Maple Farm
C.L. White Glass, Inc.
CDPHP
Centerline Architects & Planners
Chenail's Fresh Farm, Inc
Cigna
Clear Brook Farm
The Copper Grouse
Cord Master Engineering
Couch & Cork LLC
Country Club of Pittsfield
Coverys
Creative Custom Woodcraft, LLC
CRM Property Management LLC
David Chaves Excavating, Inc.
Delta Dental Plan of New Hampshire
The Dinner Dances
Dock Street Asset Management
Dorset Field Club, Inc.
The Dorset Inn
Dorset Union Store
Dunkin' Brands Consumer Care
Dunkin Donuts

Edward Jones
Ekwanok Country Club
Ellis + Eyre LLC
The Elm Street Market
Equinox Golf Resort
Equipe Sport
Family Footwear Center
The Four Chimneys Inn
Gifted Nails
Girardi Distributors LLC
Global-Z International, Inc.
Greylock Federal Credit Union
GVH Studio, Inc.
H.N. Williams Store
Hannaford Supermarket
Harding Partners
Hawkins House
Hayden Plumbing and Heating, Inc.
Hays Companies, Inc
Haystack Golf Club
Health Resource Management
Hildene, the Lincoln Family Home
Hoffman Real Estate
Hoisington Realty, Inc.
Home Depot
Howard Printing, Inc.
The Inn at Manchester
The Inn at Ormsby Hill
J.K. Adams Co., Inc.
Jason P. Morrissey Attorney at Law
Jeff Heimbach Photography
Jerome Construction, Inc.
La Papaya Spa
LavalleeBrensinger Architects
Lundgren Subaru of Bennington
Madison Brewing Company
Manchester Country Club, Inc.
Manchester Woodcraft, Inc.
Maple Leaf Realty
Maplebrook Farm
McWayne Jewelers
Megan Cross Photography
Mettowee Mint
Mezze Bistro & Bar
Miller's Toll Dinner Club & Lounge
Mindful Solutions, PLLC
Mother Myrick's Confectionery
The Mountain Goat
MountainOne Bank
Mt. Anthony Country Club
Mt. Anthony Tree Farms
Network for Good
New England Lawn & Garden Center
NFP Property & Casualty Services Inc.



Taconic Golf Club, Williamstown, MA

Northshire Bookstore
NWN Carousel Industries
Orvis
Park McCullough Historic Governor's Mansion
PC Construction Company
Pembroke Landscaping
People's United Bank
The Potter Hill Barn
Price Chopper Supermarket
Prospect Mountain Association
The Publyk House
Pure Complexion LLC
Radiology Associates of Bennington
Ramiro Garay Photography
The Reluctant Panther Inn & Restaurant
REMAX Four Seasons
The Richards Group
Richwood Lofts
rk MILES
The Rowley Agency
Rutland Country Club
Salem Dentistry, PC
Seasons Restaurant
Shaftsbury Insurance Agency
Shell Oil Company Foundation
Skanska USA Building Inc
Spice N' Nice Natural Foods
Taconic Golf Club, Inc.

Taconic Insurance Partners LLC
Trane
Tri State Area Federal Credit Union
The Tuscan Sunflower
Vermont Country Store
Vermont Moonlight Cookies
VNA & Hospice of the Southwest Region
Von Barga's Jewelry
W.T. Martin Plumbing and Heating
Walmart
Waubeeeka Golf Links
WEQX
West Mountain Animal Hospital
Whitman's Feed Store
The Williams Inn
The Yoga Place

GRANTS

FUNDING GROUNDBREAKING INITIATIVES

SVHC seeks funds from federal, state, and local governments; corporate and family foundations; and others to improve our organization's capacity to support population health, upgrade equipment, expand professional development and training opportunities, and provide resources to patients in need. Grants maximize the impact of local donations and ensure SVHC is prepared for the challenges ahead.

Richard & Pamela Ader Foundation
for Vision2020

The Alcyon Foundation
for Palliative Care

American Academy of Pediatrics Flu/COVID
Vaccination Grant
*for Deerfield Valley Campus
for Northshire Pediatrics
for SVMC Medical Associates
for SVMC Pediatrics*

American Rescue Plan Act
for Child Care Stabilization

Ben & Jerry's Foundation
for SVHC

Building Bright Futures
for Early Intervention Grant

Child and Adult Care Food Program
for SVHC

CHT - Community Health Team
for SVHC

Foundation for the Preservation and Protection of
Green Mountain Boys History
for SVHC

JM Smith Foundation
for DVHC

Knafel Family Foundation
for SVHC

Newburger Foundation
for SVHC

The Perkins Charitable Foundation
for SVHC

The Prentice Foundation
for Visio2020

Renaissance Charitable Foundation, Inc.
for The Grateful Bennington Fund

Shell Oil Company Foundation
for SVHC



The Vermont Foodbank's VeggieVanGo events promote health for Vermonters.

State of Vermont
*for Blueprint for Health H.S.A
WHI - Womens Health Initiative & SPOKE
for Overdose Data to Action/Community Action Grant*

Vermont Foodbank
for COVID-19 Special Fund

Edwin S. Webster Foundation
For SVHC



WHY I GIVE

JOE RALBOVSKY

Bennington, VT

Since opening the Vermont brand of the Rowley Agency in Bennington twenty years ago, Joe Ralbovsky has always believed it's important for his company to take care of the people who take care of the community.

"Not only does SVHC provide a service that's essential to the community," he says, "they're also one of the largest employers. In a way, the health of that organization determines the health of all of us."

On a more personal level, Ralbovsky welcomed both of his children into the world at SVHC and, as they grew and became more active, he was repeatedly reminded how fortunate his family was to have expert care so close to home. "At every stage of life—and even for a few emergencies—the right care was always available."

Ralbovsky is also proud to call many of the hospital employee's friends. "SVHC is such a part of the fabric of our community. Supporting it is simply the right thing to do for so many reasons."

Foresight & Generosity: Planned Giving at SVHC

SVHC's Planned Giving program relies on ordinary people with extraordinary insight. Like hospital founder Henry W. Putnam, Sr., whose planned gift established the hospital in his name more than 100 years ago, those who give in this special way know that their contribution has an impact for generations.

Planned gifts can cost as little as nothing during the donor's lifetime, often provide significant tax advantages, and can be adjusted at any time should financial circumstances change. Those who make planned gifts are granted lifetime recognition in the Henry W. Putnam Circle.



Prominent businessman and hospital benefactor Henry W. Putnam, Sr., at the time of his marriage to Mary Hamlin in 1861.

BEQUESTS

RECEIVED IN FISCAL YEAR 2021

Estate of Eunice Burrington
for Southwestern Vermont Health Care

Estate of Patricia J. Dupree
for Southwestern Vermont Health Care

Estate of JoAnne Harrington
for SVHC Cancer Center

Estate of Philip O'Neill
for Renal Dialysis

HENRY W. PUTNAM CIRCLE

Membership in the Henry W. Putnam Circle is awarded by voluntary application to those who provide for Southwestern Vermont Health Care or one of its non-profit subsidiaries in their wills or estate plans. The Circle is named in honor of our first benefactor, Henry W. Putnam, Sr., who deeded the Bennington Water Works to the Town of Bennington in 1912 for the establishment of a public hospital. The Circle also pays tribute to his son, Henry W. Putnam, Jr., who supported the hospital with many lifetime gifts, followed by his \$3 million bequest that today forms the nucleus of the endowment funds.

Anonymous (11)	Mrs. John B. Foster
Gloria Alexander	Thomas H. Foster
Hilda M. Allen	Estate of John W. Gage
Estate of Arthur R. Armstrong	Estate of Ralph Gerstle
Marie Barr	Estate of Elizabeth M. Gillette
Estate of Richard Benton	Estate of May D. Goodman
Mr. and Mrs. H. Payne Bingham	Estate of Robert and Bertha Greene
Margaret Bradford Charitable Remainder Trust	Dean F. Hanson
Estate of Rosemary G. Brandli	Martha Mixer Heilemann
Estate of Laura Burnham	Leslie and Jess Heisler
Estate of Eunice Burrington	Estate of Richard Hyde
Gerard and Geraldine Cambria	Elizabeth H. Jenney
Estate of Helen Campbell	Fredricka V. Kimball
Jane E. Childs	Marny and Doug Krause
Wendall Cram	Estate of Helen Kunzelmann
Estate of George J. Cushing	Cheryl LaFlamme Rothman and Mr. Thomas Fitzgerald
Loomis Dana	Dick and Peg Leake
Estate of Susanne Dana	Jim and Pat Lee
Amonda Davis	Charlotte G. Lefevre
B. Whitman and Mary Dennison	Mr. and Mrs. James R. Lindsay
Estate of Ruth E. Dinse	Estate of Harold H. Macuen
Estate of Peter F. Donovan	Estate of Dorothy Marcols
Estate of Patricia J. Dupree	Estate of John S. McCormick, Jr.
Estate of Terry Ehrlich	Harlan Miller Trust
Ruth Burt Ekstrom	Laraine B. Naaktgeboren
Katie Ewald	Mark Novotny, MD
Estate of Madeleine Fitzgerald	Hope and Richard Owens
Estate of Blair M. Fletcher	Edward Pelz
Catharine O. Foster	

Dr. Robert and Alice Pezzulich
Estate of Maurice E. Piche
Estate of Ruth Pinsker
Estate of Florence M. Pomeroy
Estate of Kathleen Powers
Michael and Barbara Powers Charitable Trust
Estate of George Renner
Estate of Peter Rosenthal
Dr. and Mrs. Robert S. Ruhl
Estate of Selma Sheridan
Estate of Joan M. Speiser
Reverend and Mrs. Thomas Steffen
Laila L. Stout
Estate of Edith Tschorn
Mr. and Mrs. Mark Wallace
Mary L. Wicker
William and Nancy Ziegler and Family



ENDOWMENT FUNDS

Named Endowment Funds of \$25,000 or more are listed here in ongoing recognition of the special role they play in the long-term financial vibrancy of Southwestern Vermont Health Care. These funds, which were permanently or temporarily restricted by the donor, represent an important source of revenue to further the SVHC vision and mission.

The Aircast Foundation — Est. 2017
for Dartmouth-Hitchcock Orthopedic Research and Education

Mary A. Baker Fund — Est. 2004 by the Bennington County Registered Nurses Association
for nursing education scholarships

Harry Payne Bingham III, Grandson of Harriet G. Miller, Memorial Fund — Est. 1987
for enhancement of quality nursing care

Burgess-Pike Memorial Fund — Est. 1988
for unrestricted purposes

Laura S. Burnham — Est. 1996
for unrestricted purposes

Ralph and Bertha Burt Endowment Fund — Est. 2007
for Southwestern Vermont Medical Center

D. Clarke and Frances Palmer Corkran — Est. 1988
for acquisition and development of medical techniques and encouragement of medical staff

Phyllis Coburn Scholarship Fund — Est. 1970
for education and training of clinical staff, especially nurses

Joseph G. Davidson — Est. 1959
for Southwestern Vermont Medical Center

Terry M. Ehrich — Est. 2003
for the VNA & Hospice of Southwestern Vermont Health Care

Martin Erdmann Memorial Fund — Est. 1976
for research in the prevention, cure, and treatment of disease

Irene Heinz Given and John LaPorte Given — Est. 1970
for medical research

May D. Goodman — Est. 1993
for Southwestern Vermont Medical Center

Bernadine Grondahl — Est. 1967
for worthwhile projects

E.L. Grondahl — Est. 1967
for several specific purposes

The Robert and Janet Howard Endowment Fund — Est. 2009
for unrestricted purposes

Guy B. Johnson — Est. 1936
for unrestricted purposes

Helen Dixon Kunzelmann Fellowship — Est. 2012
for assisting SVHC in recruiting new physicians

Helen Dixon Kunzelmann Professional Nursing Staff Fund — Est. 2012
for the recruitment, retention and rewarding of SVHC's professional nursing staff

Bettina Garthwaite Lowerre — Est. 1997
for unrestricted purposes

John S. and Bertha B. McCormick Endowment Fund — Est. 2005
for SVMC Northshire Campus

Abraham and Gladys Noveck — Est. 1992
for nursing, education and training

Abraham Noveck — Est. 1992
for Southwestern Vermont Medical Center

Irene Putnam — Est. 1937
for unrestricted purposes

Henry W. Putnam, Jr. — Est. 1938
for unrestricted purposes

Laila L. and Robert D. Stout — Est. 2005
for Southwestern Vermont Health Care

Robert E. Tschorn in honor of Richard B. Davis, MD — Est. 1991
for the medical library

The SVHC Foundation staff prepared this report and has taken great care to ensure that the listings are complete and accurate; however, we apologize for any inaccuracies, should they exist, and ask you to call our attention to any omissions or errors.

Contact us at Southwestern Vermont Health Care Foundation, 100 Hospital Drive, Bennington, VT 05201
802-447-5017 foundation@svhealthcare.org



2021 NURSING SCHOLARSHIPS

Seventeen nurses were honored with scholarships through the Helen Dixon Kunzelmann Nurse Scholar Program and the Mary L. Botter Fund for Education.

The scholarship winners represent a number of hospital departments, including Employee Health, Renal Dialysis, ExpressCare, the Emergency Department, the Operating Room, and others. They will be pursuing degrees at such institutions as Castleton University, Excelsior College, Southern New Hampshire University, St. Joseph's College of Maine, SUNY Poly Tech, and Western Governors University. Recipients of the scholarship in 2021 include:

Svetlana Alicea, RN	Chastity Knight
Jillian Barlow, RN	Jill Maynard, RN
Mikalyla Bentley	April Myers, LPN
Melissa Boudreau, RN	Marylou Rivera
Alison Camarda, RN, MSN	Kathryn Saccocci, PT
Christina Cullinane, RN	Elizabeth Townsend, LPN
Elizabeth Cunningham, LPN	Kelly Whitman, LNA
Lisa Halkais	Dorothy Wickenheisser
Grace Hallenbeck, RN	

The Grateful Bennington Fund

Shortly after SVHC acquired the former Southern Vermont College campus in December 2020, Foundation Board members David Newell and Michael McKenna launched a grassroots campaign to demonstrate community support for the purchase and offset some of the expense. In just six weeks, an astonishing 450 donations totaling \$600,000 were received.

Thanks to the generosity of the individuals noted here, SVHC is poised to make needed investments to transform the beloved community landmark into a valuable community resource.

Anonymous (26)

Pat Adams
Adams Lock & Security
Mr. and Mrs. Richard Ader
Richard and Pamela Ader Foundation
Mr. and Mrs. John M. Ahearn
All Service Citgo
Mrs. Rita R. Allard
Mr. and Mrs. James Altland
American Legion Post 13
The Anisman Family
Ms. Theresa A. Armata
Mr. and Mrs. Thomas Ascher
At Home Senior Care
Mr. John Baackes
Mr. Rob Bahny
Mr. and Mrs. Joseph A. Baity, Jr.
Dr. Wesley Baker
Mr. and Mrs. Timothy C. Baldic
Lucy K. Baldwin
The Bank of Bennington
Ms. Lois M. Banta
Ann Barber
Dr. and Mrs. Richard T. Barbierr
Mr. Michael R. Barriere
Mr. and Mrs. Dennis B. Barry
Dr. and Mrs. Christopher E. Barsotti
Ms. Nancy Pearlman and Mr. Alan Bashevkin
Mr. and Mrs. Paul J. Beaumont
Mr. and Mrs. Mark Beck
Ms. Christine Belanger
Mrs. Rita Bendix
Ms. Kimberley A. Benner
Mr. and Mrs. John C. Bennett
Mr. Jon D. Bennett and Dr. Roberta M. Bennett
Bennington Cooling & Heating, Inc.
Bennington Express Lube & Car Wash

Ellen Perry Berkeley
Ms. Celia Berks
James M. Betts, M.D.
Dr. and Mrs. Christopher Bevin
The Beyond Gallery
Mr. and Mrs. Nelson E. Blanchard
Ms. Susan Blandy
Dr. and Mrs. Robert S. Block
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Dr. David S. Brown and Ms. Jeanette Bassman
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Ms. Catherine Bryars
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Mr. and Mrs. Robert A. Bullington
Mr. and Mrs. Jay E. Burnell
Ms. Lisa Byer
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Mr. and Mrs. John Camelio
Mr. and Mrs. Campbell
Senator Brian Campion, Jr.
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Ms. Colleen Carpenter
Mrs. Agnes Carriere
Mr. William A. Castle, Jr.

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Mr. Theodore Cutsumpas



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 Mr. Linda Donigan
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 Ms. Katrina Dugan
 Dr. G. Richard Dundas, MD
 Mr. and Mrs. Frederick O. Dunn, Jr.
 Mr. John Dyck and
 Ms. Elizabeth Hardesty
 Mr. Robert W. Ebert and
 Ms. Melissa L. Hepler
 Edward Jones
 Lixia Ellis, MD, PhD and Mr. Steven Ellis
 Ellis + Eyre LLC
 The Elm Street Market
 The employees of Sunrise Family
 Resource Center
 Mr. and Mrs. David B. Estes
 Mrs. Janet Fabricius
 Ms. Ann M. Fair
 Mr. and Mrs. John Fairley
 Mrs. Louise C. Farr
 First United Methodist Church
 Ms. Lynne K. Fonteneau and Mr.
 Michael P. McCann
 Ms. Linda Foulsham
 Mr. and Mrs. David Fredrickson
 Mrs. Mary C. Frost
 Mr. Seth Gabriel
 Mr. Richard Gallant
 Ms. Tina Gallant
 Mr. Dimitri Garder and
 Ms. Sarah Peacock
 Mr. and Ms. Paul Geanacopoulos
 Thom Gentle and Eva Burnham
 Dr. and Mrs. Manindra N. Ghosh

Norina J. Gilarde
 Mr. and Mrs. Charles A. Gingo
 Global-Z International, Inc.
 Mr. and Mrs. Michael A. Goldsmith
 Mr. Reed Goossen
 Mr. Chad E. Gordon and
 Ms. Renee J. Gordon
 Dr. Wally Grabowski
 Ms. Emily Grabowski
 Ms. Christine P. Graham
 Ms. Elizabeth Greaney
 Ms. Helen S. Greaney
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 Guariniello
 Dr. and Mrs. Richard L. Guerrero
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 Mrs. Judith Haight
 Mr. Paul Haklisch
 Mr. and Mrs. Joseph H. Hall
 Ms. Rebecca Hamilton
 Ms. Samantha Hamilton
 Mr. V. Hansmann
 Mr. and Mrs. Dean Hanson
 Mr. Matt Harrington
 Mr. Michael Harrington
 Mr. Roby Harrington III
 Mrs. Carol C. Harrington
 Ms. Libby Harris
 Tom and Teri Haskins - All Service
 Citgo
 Mr. and Mrs. Richard Havlak
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 Hayden Plumbing and Heating, Inc.
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 Ben Benedict and Heidi Humphrey

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 Ms. Justine Scanlon
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 Mr. and Mrs. Frederick Kennedy
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 Mr. Charles Copp
 Mr. Kelly Kervan
 Mrs. Fredricka V. Kimball
 Ms. Michel Kimball and
 Mr. Don Trachte
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 Ms. Judith A. Kniffin
 Mr. and Mrs. Bill J. Knight
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 Mary H. Kohler
 Mr. and Mrs. Michael T. Kovage
 Marny and Douglas Krause
 Ms. Ann J. Kremers and Mr. Ron
 Rabidou
 Ms. Ann M. Kuhn
 Mr. and Mrs. Ernest Lafontaine
 Mr. and Mrs. Frank Lamb
 Mr. and Ms. Gary Lambert
 Deborah and John Larkin
 Mr. and Mrs. Nicholas Lasoff
 Ms. Doris LeBlanc
 Mr. Bruce Lee-Clark and
 Rev. Mary Lee-Clark
 Mr. and Mrs. Russell P. Leslie
 Ms. Tajlei Levis
 Victor Lewin, Jr.
 Ms. Mikaela Lewis
 Mr. Bruce Lierman
 Ms. Cynthia Locklin
 Mr. Kerby Lovallo

Frederick and Maureen Loy
 Mr. Kevin Lynch
 Ms. Heather Hamilton and
 Dr. Edd G. Lyon
 Mr. and Mrs. Bill R. Lyons
 Mrs. Claire Lyons
 The Honorable and Mrs. Russell Mack
 Mr. Paul Mackin and
 Ms. Deborah Taylor
 Coleen and Tom Macksey
 Madison Brewing Company
 Mr. and Ms. Gregory J. Maguire
 Mrs. Dolores K. Mahlmann
 Mr. and Mrs. David Mance
 Mrs. Heather Maneely
 Ms. Elizabeth Manning
 Maple Leaf Realty
 Ms. Kim Marchegiani
 Mr. and Mrs. Nathaniel Marcoux
 Ms. Katherine H. Marcoux
 Mr. and Mrs. Jess Marino
 Mr. and Mrs. David Maroney
 Mr. Thomas Maroney
 Mr. Timothy A. Marr and
 Ms. Julie Haupt
 Anthony and Jacqueline Marro
 Mr. James H. Marsden
 Mr. Keith M. Martin
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 Mr. and Mrs. Kevin N. McGuire
 Peter and Lisa McGuire
 Don and Melanie McKenna
 Mr. and Mrs. Brian D. McKenna
 Mr. and Mrs. Michael S. McKenna
 Mr. Brendan P. McKenna and
 Ms. Kathleen M. Backus
 Mr. Harold McLenithan
 Mr. and Mrs. John P. McShane
 Ms. Kara Mears
 Mr. and Mrs. Thomas Meehan
 Mr. Harold Meehan
 Dr. and Mrs. David Mellinger
 Mr. Curtis H. Merrow
 Mrs. Linda M. Meskun

Mr. Donald Miller
 Ms. Elizabeth Miller
 Mindful Solutions, PLLC
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 Mr. and Mrs. Edward P. Molloy
 Mr. and Mrs. Daniel W. Monks
 Ms. MaryLou Monroe
 Mr. and Mrs. John M. Mook, Jr.
 Mr. and Mrs. Wesley L. Mook
 Ms. Amy Moore
 Diane P. Morrissey
 Jason P. Morrissey and
 Christine A. Morrissey
 Mary A. Morrissey
 Ms. Cheryl Mort
 Ms. Maydene W. Mort
 Mr. and Mrs. Richard A. Moses
 Mr. and Mrs. John A. Moxley, Sr.
 Mt. Anthony Country Club
 Mr. and Mrs. Ronald F. Myers
 Mrs. Edith Myers
 Dr. and Mrs. Trevor Neal
 Mr. and Mrs. Mark Nesbit
 Marv Neuman
 Mr. and Mrs. David J. Newell, Jr.
 Mr. Jared Newell
 George, Carol and Anna Nickerson
 Representative Michael Nigro
 Dr. Matthew Nofziger and
 Ms. Kimberly A. Krall
 Mr. and Mrs. Robert P. Nolan
 Mr. Charles Nolfo in honor of
 Carlo Del Tatto, Master Stone Mason
 & Foreman of Everett Mansion
 Alison Nowak
 Mr. and Mrs. Andrew Nutting
 Mr. and Mrs. Gary O'Neil
 Mr. and Mrs. James Orr
 Mrs. Margaret Outwater and Mr.
 Robert Outwater
 Robin Outwater and Margaret
 Outwater
 Mr. and Mrs. Dominic Palladino
 Ms. Linda Paquin
 Ms. Nora G. Parsons and
 Mr. Tim P. Foley
 Armand and Jean Patnaude
 Rachel and Tim Payne
 Mr. and Mrs. William Peat, Jr.
 Mrs. Norma Peebles
 Mr. and Mrs. Russell Pembroke
 People's United Bank

Mr. and Mrs. Eric W. Peterson
 Ms. Beverley Petrelis
 Ms. Theodora Petrelis
 Ms. Evelyn R. Phillips
 Mr. and Mrs. David M. Pilachowski
 Mr. and Mrs. Gregory A. Pinsonneault
 Mr. James Pinsonneault
 Ms. Rita C. Pinsonneault
 Mrs. Susan Plaisance
 Mr. and Mrs. John Poggi
 Dr. and Mrs. Michael T. Porter
 Mr. Eric Postel
 The Potter Hill Barn
 Ms. Barbara D. Pringle
 Jim and Dianne Probola
 Prospect Street Writers House
 Ms. Jo-Anne Prouty
 Mr. Patrick Purcell
 Mr. and Mrs. Charles R. Putney
 Dr. Barbara E. Raskin and
 Dr. Robert H. Tarnas
 Mr. and Mrs. Albert T. Ray
 Mr. and Mrs. John C. Reed
 Ms. Kristin W. Reed and
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 Mr. Benjamin Foster
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 Ms. Sarah Wilson
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 Mr. William Wolfe
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 Ms. Elizabeth A. Wright
 The Yoga Place
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 Brant and Maryellen Young
 Mr. and Mrs. Anthony Zazzaro
 Mrs. Patricia Zemianek
 Mr. and Mrs. John Zink
 Anne Marie and Peter Zorio



WHY I GIVE

JEREMY SCHRAUF

West Wardsboro, VT

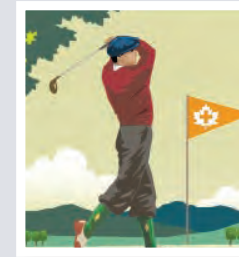
When Jeremy Schrauf moved from the Albany area to West Wardsboro 34 years ago, one of the first things he noticed was the strength of the communication about his care between his new doctor and SVMC. "I was used to communication breakdowns, so this was a revelation. When my cancer diagnosis occurred, it was comforting to trust that the team of providers could carry me through the operation and recovery."

Beyond communication, Jeremy is grateful for the quality of care at SVMC. "From the person who checks you in all the way up to the surgeons, everyone is capable and compassionate."

As a retiree on a fixed income, Jeremy says he's not able to write big annual checks. "But" he notes, "for the past 14 years, I've made small monthly donations that have added up and meaningfully demonstrate my appreciation for the care provided, not just to me but to the people of the entire region."

Masters in the Mountains

With the generosity of Tournament Sponsor Mack, Title Sponsor Jerome Construction, and dozens of supporters, the Masters in the Mountains 27th Annual Invitational Golf Tournament unfolded under clearing skies on September 9, 2021, at the Taconic Golf Club in Williamstown, MA. The event included an exciting tournament and hole-in-one contest, delicious meals, a live auction and raffle and raised more than \$110,000 for health care in our communities.



Reggie Parker, Joan Zegras, Susie Hunter, and Allison Kimball



Chris Casey, Ed Sennett, Rob Abel, and Jason Dohaney



Matt Comar, Chris Winskowitz, and Don and Nancy Kendall



Vicki and Jamie Jerome, Shari Hand, and John Mahar



Kevin Cheney, Mark Raed, Brian Magiotto, and John Varner



The Jingle Bell

Express

The Jingle Bell Express—a virtual holiday-themed version of the SVHC Foundation's annual fundraising event—welcomed more than 350 virtual attendees and raised more than \$74,000 on Friday, December 18. Thanks to Title Sponsor Mack, the event included presentations from SVHC's leaders, a performance by world-renowned vocalist Maxine Linehan, and a raffle of over \$20,000 in prizes.

Top left:
Tommy Harmon, Chair, SVHC Board of Trustees



Top right:
Maxine Linehan, world-renowned vocalist



Bottom left:
The Dorset Barbeque Barbershop Quartet



Bottom right:
Orthopedic Surgeon Suk Namkoong, MD



Accolades and Accreditations



Southwestern Vermont Medical Center (SVMC), part of Southwestern Vermont Health Care, is **one of only three hospitals in New England and 28 hospitals worldwide** to have achieved **five consecutive designations as a Magnet® Center for Nursing Excellence**.



The American Hospital Association™ (AHA) named SVMC the **2020 recipient of the Rural Hospital Leadership Award**. **Only one leadership group or hospital in the nation is recognized each year** by the AHA for guiding their hospital and community through transformational change on the road to healthcare reform.



SVMC ranked **fourth out of 3,282 hospitals nationwide for value of care**, according to the Lown Institute Hospitals Index in 2020. The hospital also **earned an A+ overall, highest among Vermont's 10 hospitals**.



SVMC **received an "A" score for their Hospital Safety Grade** from The Leapfrog Group—the nation's only rating focused entirely on patient safety.



Through partnership with Dartmouth-Hitchcock Health, our patients have access to **one of only three National Cancer Institute-designated comprehensive cancer centers in New England**.



SVMC offers the **only nationally accredited Nurse Residency Program** in Vermont.



SVMC was named one of *Vermont Business Magazine's* **"Best Places to Work in Vermont" in 2021 for the seventh straight year**.

SOUTHWESTERN VERMONT HEALTH CARE LOCATIONS

NEW YORK



HOOSICK FALLS

**TWIN RIVERS
MEDICAL, P.C.
THE CENTERS
FOR NURSING AND
REHABILITATION**



BENNINGTON CAMPUS

SOUTHWESTERN VERMONT MEDICAL CENTER
SOUTHWESTERN VERMONT REGIONAL CANCER CENTER
CENTERS FOR LIVING & REHABILITATION

POWNA

**POWNA
CAMPUS**



WILLIAMSTOWN

**NORTHERN
BERKSHIRE
ORTHOPEDICS**

NORTH
ADAMS

MASSACHUSETTS

DORSET

MANCHESTER

ARLINGTON

SHAFTSBURY

BENNINGTON

WILMINGTON

WEST DOVER

**MOUNTAIN
MEDICAL**



**DEERFIELD
VALLEY
CAMPUS**



**SVMC
NORTHSHIRE
CAMPUS**



EXCEPTIONAL CARE CLOSE TO HOME

Southwestern Vermont Health Care (SVHC) is a comprehensive health care system servicing Bennington and Windham Counties in Vermont, eastern Rensselaer and Washington Counties in New York, and northern Berkshire County in Massachusetts.

MISSION

SVHC exists to provide exceptional health care and comfort to the people we serve.

VISION

SVHC is recognized as a preeminent, rural, integrated health care system that provides exceptional, convenient, safe, and affordable care.

VALUES

Quality
Empathy
Safety
Teamwork
Stewardship



PARTNERSHIP IS POWERFUL MEDICINE™