

SPECIAL EDITION

Southwestern Vermont Medical Center Biennial Report Fiscal Years 2023-24

INTEGRATION

INNOVATION

TRANSFORMATION



Dartmouth
Health

Southwestern Vermont
Medical Center

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*This report represents SVMC's FY23 and FY24,
from October 1, 2022–September 30, 2024.*





Integration. Innovation. Transformation.

Southwestern Vermont Medical Center (SVMC) has built its reputation upon providing exceptional care and comfort to our community. Staying true to that mission has come with challenges over the past few years. From the pandemic, to skyrocketing costs, and an increasing need for services, it was a shifting landscape in the healthcare industry as a whole.

Rather than cut down on services and care, SVMC has chosen to meet challenges through **integration**, **innovation**, and **transformation**. The last two years, in particular, have been significant in strengthening our mission, thanks to the integration with Dartmouth Health, the transformation of our aging infrastructure, and the innovative approaches our clinical teams and staff are taking to meeting the healthcare needs of today and tomorrow.

In the pages that follow you'll get an inside look at how critical initiatives took shape during during the last two fiscal years, from October 1, 2022 through September 30, 2024. Most importantly, you'll see the positive impact that you, our donors and community members, are having on the organization, the quality of care we provide, and on the lives of the 75,000 community members we serve.



Southwestern Vermont
Medical Center

A Message from SVMC Leadership

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List as of September 2024

In no uncertain terms, fiscal years 2023 and 2024 were monumental years at Southwestern Vermont Medical Center (SVMC).

Coming out of a worldwide pandemic, health care, nationally, faces many challenges, and our rural system is no exception. But we are proud to say that our response to obstacles is to do more for our patients and our community. We want our neighbors in southern Vermont, eastern New York and northern Berkshire County to receive exceptional care, close to home. To that end, more than ever, we're embracing **integration**, **innovation**, and **transformation** as our path to success and the future.

Becoming the sixth member hospital of the Dartmouth Health system on July 1, 2023 was a critical step, building upon a decade of collaboration. In 2024, we put the intellectual capital and system strength of Dartmouth Health to work by launching exciting new initiatives. Expanded services in areas such as oncology, orthopedics, cardiology, and primary care are just some examples you'll read about in this report.

Transformation happened before our eyes over these last two years, with the completion of the Kendall Emergency Department. In addition, we celebrated the unveiling of the new Richard and Pamela Ader Foundation Lobby, the Jackie and Tony Marro Café, and the Stout Thomson Waiting Area. Our generous community donated more than \$25 million to this incredible effort. In the pages that follow you'll read more about that progress and what's ahead for Vision 2020: A Decade of Transformation.

Meeting challenges takes innovation, and new ways of thinking. We're not just meeting the needs of our patients today through daily safety meetings and interdisciplinary rounding, but we're planning for the future of care, which includes bringing in new technologies and programs to improve patient experience and outcomes.

The accolades SVMC earned in 2023 and 2024 speak to all these efforts and to our commitment to you, our community, to maintain a level of excellence that is rare for a rural system of our size. SVMC is one of only three hospitals in New England and 53 hospitals worldwide to have achieved five consecutive designations

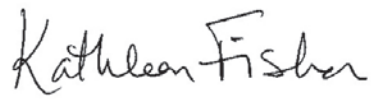
as a Magnet® Center for Nursing Excellence. Becker's Hospital Review rated SVMC as one of the best hospitals in the country for nurse communication and physician communication with patients. In 2023, SVMC was recognized by *Newsweek* as a Best-In-State Hospital, second only to the University of Vermont. In 2024, our Kendall Emergency Department received the prestigious Emergency Nurses Association's 2024 Lantern Award® for excellence. The department was one of just 91 across the country, and the only one in Vermont, to earn this honor.

Behind every accolade, accomplishment, and step forward, are the daily efforts of our clinical teams and support staff as well as the countless contributions from our volunteer leaders, including our Board of Trustees, Foundation Board, Regional Advisory Boards, and generous donors in our community. We hope this special edition of our Annual Report to the community gives you a glimpse of those wonderful stories that, like our new Dartmouth logo, weave together to show our connection and our strength as a regional community.

Sincerely,



Thomas A. Dee, FACHE
President and CEO



Kathleen Fisher
Chair, Board of Trustees



“Meeting challenges takes innovation, and new ways of thinking. We’re not just meeting the needs of our patients today through daily safety meetings and interdisciplinary rounding, but we’re planning for the future of care, which includes bringing in new technologies and programs to improve patient experience and outcomes.”

—Thomas A. Dee, FACHE
President and CEO, SVMC

I N T E G R A T I O N



From Collaboration to Integration

The culmination of more than a decade of collaboration, Southwestern Vermont Medical Center officially became the sixth member hospital in the Dartmouth Health system on July 1, 2023. As noted by Thomas Dee, CEO and President of SVMC, the formalized integration and affiliation is “an important step in sustaining efficient, high-quality care for the communities we serve.”

In addition to allowing for the sharing of resources, such as state-of-the-art technology and the latest in clinical research, the integration gives SVMC patients access to more than 2,000 of Dartmouth Health's most distinguished physicians and providers as well as specialty care, including cancer treatments and trials, orthopedics, and heart and vascular care.

Citing the challenges faced by rural health systems across the country, Joanne M. Conroy, MD, CEO and President of Dartmouth Health said, “We know we can't solve these problems alone, but working together we are stronger. Our partnership with SVMC will serve to fortify our critical healthcare institutions against the fluctuating challenges of the market.”

With the integration, SVMC joins an impressive roster of Dartmouth Health member hospitals, including:

Alice Peck Day Memorial Hospital, Lebanon, NH
Dartmouth Hitchcock Medical Center, Lebanon, NH
Cheshire Medical Center, Keene, NH
New London Hospital, New London, NH
Mt. Ascutney Hospital and Health Center, Windsor, VT



“Our partnership with SVMC will serve to fortify our critical healthcare institutions against the fluctuating challenges of the market.”

—Joanne M. Conroy, MD
CEO and President of
Dartmouth Health



The Benefits of Integration

- Strengthened and expanded services in oncology, cardiovascular care, and surgical services
- Serving as a regional referral hospital for Dartmouth Health
- Significant cost savings through joint purchasing power
- Enhanced recruitment of physicians and providers
- Working toward a shared electronic medical record platform for more seamless access to patient records
- Reduced need for patients to travel out of region for medical care

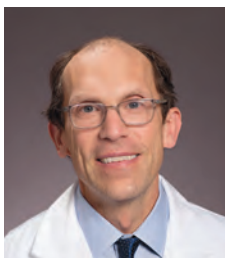
Regional Referrals

Expanding to meet the needs of the communities we serve

One of the most exciting benefits of becoming a member of Dartmouth Health is the opportunity to establish SVMC as a regional referral hospital.

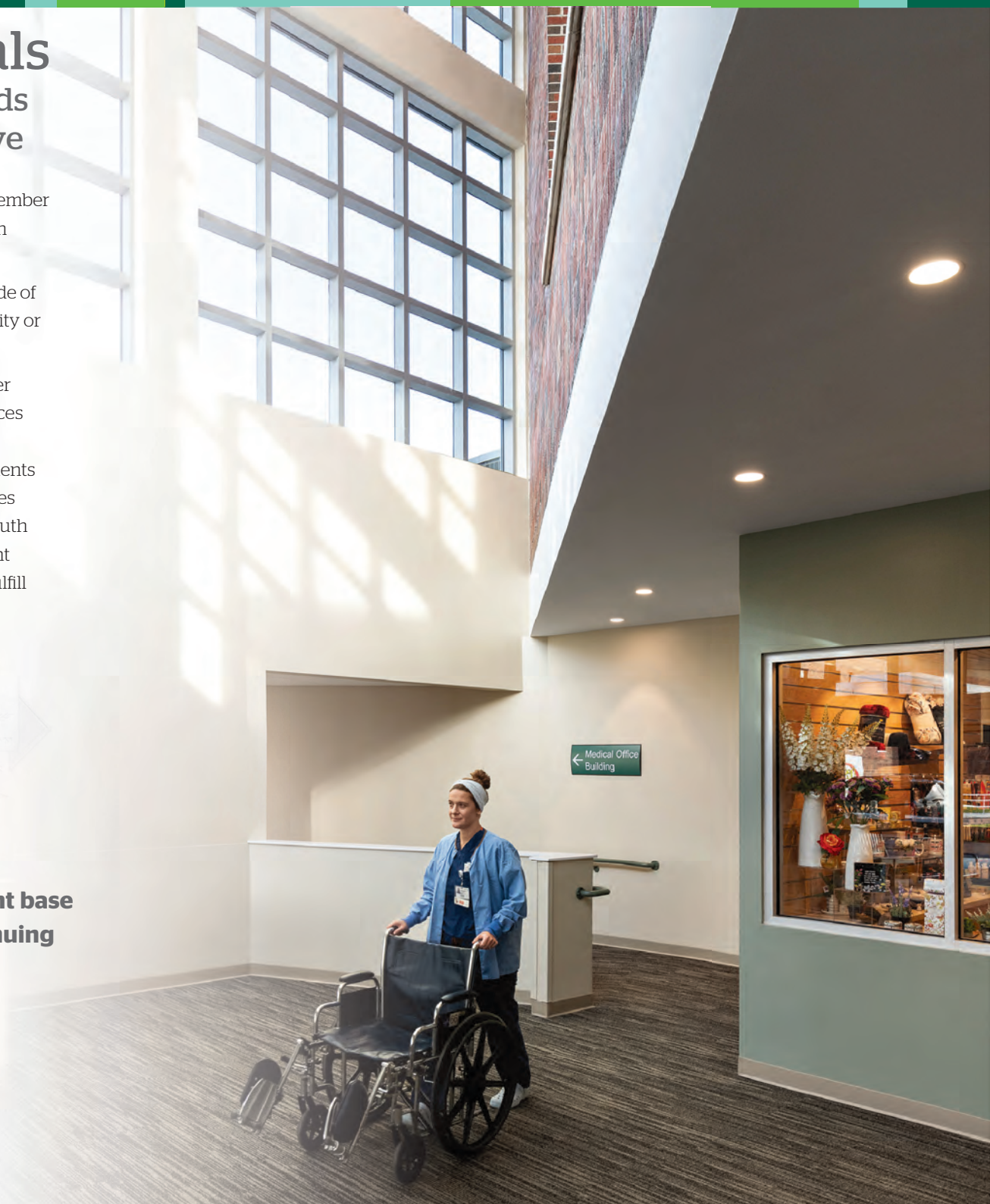
SVMC is in a position to accept patients from outside of our service area when other hospitals are at capacity or do not have the services provided at SVMC.

According to Trey Dobson, MD, chief medical officer for SVMC, "We're actively expanding existing services and creating new ones to meet the needs of the communities we serve. In 2023, around 6,000 patients in our catchment area had to travel to other facilities for care. By leveraging the resources of the Dartmouth Health system, we anticipate increasing our patient base from 75,000 to 125,000 while continuing to fulfill our mission of providing exceptional care."



"...we anticipate increasing our patient base from 75,000 to 125,000 while continuing to fulfill our mission of providing exceptional care."

—Trey Dobson, MD
SVMC Chief Medical Officer





Expanded Services

Keeping care closer to home

SVMC is now a member of Dartmouth Health and will expand local services to meet the needs of patients, enhance physician recruitment, and contribute to the organization's financial stability.

Oncology: all-new facility, access to clinical trials, expanded services (see p. 32)

Orthopedics: expanded subspecialties, creation of comprehensive services (see p. 9)

Cardiovascular: new technology and vascular procedures

Primary Care: establish a new primary care practice on the hospital campus in Bennington (see p. 10)

Mental Health: SVMC submitted a proposal for a state-supported inpatient adolescent psychiatric unit for regulatory approvals. The proposal was approved in March 2025.

Other ways joining the Dartmouth Health system is contributing to our ability to attract and keep patients at SVMC include:

- the addition of several pieces of new technology, including robotic surgery and a cardiac CT
- access to clinical trials
- access to specialty services

In addition to elevating the level of care offered, these benefits strengthen our ongoing efforts to recruit top-tier talent across many disciplines.



A SVMC orthopedic surgeon prepares a patient for joint replacement surgery.

Robotics

Leveraging technology for better outcomes

Southwestern Vermont Medical Center's integration with Dartmouth Health provides the opportunity to bring more state-of-the-art technology to the orthopedics practice, specifically, robotic surgery. This investment was also bolstered by philanthropic support in FY23.

The new technology is used for total joint replacements and offers an unparalleled level of precision during surgery. SVMC surgeons work closely with the teams at Dartmouth to establish the highest level of standards to ensure the best outcomes.

According to Director of Perioperative Services Joanna Callis, the orthopedics and other surgical departments are also adjusting how surgeries are scheduled based on the proven approach used at Dartmouth Health. "With the number of orthopedic surgeries climbing, we needed to figure out how to maximize available time quickly and efficiently in the OR. As part of Dartmouth Health, we got a front row seat to best practices and were able to not just make strides but leaps toward improving what we do."



The SVMC Orthopedics team. Back row, left to right: Jessica Moses, FNP; Kendra Isbell, MPA, PA-C; Matthew J. Nofziger, MD; David R. Veltre, MD; Allison M. Murphy, FNP. Front row: Stefanie McGowan, RN, AG-ACNP; Suk Namkoong, MD; Paul Donovan, DO; Jennifer R. LaChance, MHS, PA-C



“SVMC Orthopedics is full of caring people who work to get patients back to the activities they are missing and that they enjoy most in their lives.”

—Matthew Nofziger, MD
Orthopedic surgeon

Orthopedics

Sharing protocols and creating standards

While many aspects of the integration are more visible in the form of new logos and equipment, some of the most important benefits take place behind the scenes. Shortly after the integration took place, SVMC’s perioperative team began joining quarterly meetings with perioperative teams from the five other hospitals in the Dartmouth Health system.

Joanna Callis, director of perioperative services at SVMC, says, “These meetings are incredibly helpful to all involved. They allow us to share each organization’s clinical protocol, and to create standardization across the system. Standardization is especially important when it comes to measuring different aspects of care and outcomes. When we’re standardized, we can meaningfully compare practices and outcomes and set protocol standards that reflect best practices.”

One department that’s already implemented changes based on information gained from integration is orthopedics.

Callis says, “Between 2020 and 2023 the volume of orthopedic cases grew by nearly 40 percent. Obviously, this has a big impact on how the practice operates and procedures are completed. For example, when your case volume jumps by 40 percent so does the amount of sterile processing of instruments and the time it takes for doctors to complete that processing. “Thanks to the relationship with Dartmouth Health, we were able to learn from and adopt some of the practices that enable them to manage high patient volumes in in the orthopedic department.”

Making Primary Care a Priority

- SVMC added 23 new primary care physicians and advanced practice providers.
- SVMC will establish an all-new primary care site on the main SVMC campus.



Nurse Practitioner Lisa Moulton cares for a patient at the SVMC Deerfield Campus.

Primary Care

A new approach to address the health workforce shortage

The primary care provider shortage is a nationwide problem and is contributing to ever-increasing healthcare costs and delays in patient care.

The primary care provider shortage is a nationwide problem and is contributing to ever-increasing healthcare costs and delays in patient care.

SVMC is doing its part to reverse these trends by actively recruiting providers for all its primary care sites. Plans are also in the works to create an expanded primary care site in the medical office building on the SVMC campus.

This expanded practice will create a collaborative environment where highly qualified providers, who have completed their residency, work alongside seasoned physicians to gain valuable clinical experience. The program attracts new talent, which, in turn, increases patient access to care.

SVMC will be the future site of a Dartmouth-Hitchcock Family Medicine Residency program.



INTEGRATION





“The integration with Dartmouth Health along with the expanded services and access is already making a difference across the entire system. But most importantly, it’s giving people a quality of life they’ve been missing.”

—Pam Duchene, PhD, APRN
Vice President of Patient Care Services and
Chief Nursing and Quality Officer

Advanced pain treatment options now available at SVMC:

- Bier blocks
- Bursa injections
- Cervical, thoracic, or lumbar facet/medial branch blocks
- Epidural steroid injections
- Joint injections
- Musculoskeletal injections

Pain Management

New program expedites care and keeps patients close to home

For those living with chronic and acute pain in communities served by SVMC, 2023 was a year that brought relief in many forms.

Thanks to the new Interventional Pain Clinic, patients no longer need to wait four to six months for an appointment or drive hundreds of miles to get essential treatment.

Pamela Duchene, PhD, APRN, vice president of patient care services and chief nursing and quality officer, explained how the pain clinic team grew in exciting ways in 2023.

“We were thrilled to have Dr. Andrew Shedden, an interventional neuroradiologist, and Dr. Joshua Tobe, an anesthesiologist with a focus in pain management, create a formalized pain clinic,” says Duchene.

Located on the hospital campus, the clinic provides personalized care for up to 30 patients a week.

Darcy Main, RN, CRNI, VA-BC, takes the lead on the majority of cases.

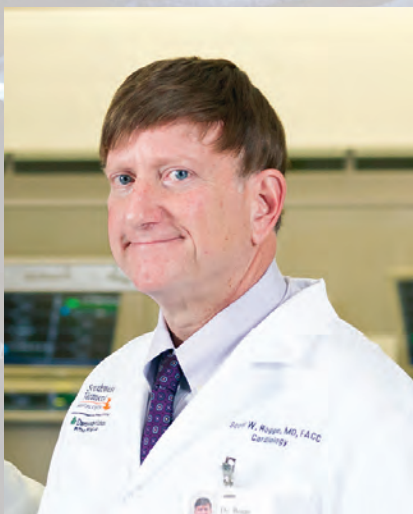
“Many of the people we see have been living with chronic and acute conditions, including migraines, spinal stenosis, joint issues, and more,” says Main. “For them, the notion of driving many miles multiple times for treatment is simply unrealistic. We’re now able to offer them consults and a range of treatment options, all close to home.”

“We follow up with every patient after treatment to learn how they’re feeling and to schedule timely appointments to make any necessary adjustments.” She adds, “Honestly, there’s nothing more rewarding than having a grateful patient share that, thanks to treatment, they’ve walked farther in the last day than they have in months or even years.”

In addition to local patients, the clinic is receiving referrals from Dartmouth Health’s Center for Pain and Spine.

“The integration with Dartmouth Health, along with the expanded services and access, is already making a difference across the entire system,” says Duchene. “But most importantly, it’s giving people a quality of life they’ve been missing.”

With patient numbers and queries climbing, the clinic is already planning to expand its space and access in the next year.



“The partnership with Dartmouth Health and the addition of state-of-the-art technology serves to differentiate SVMC from other cardiac programs in very meaningful ways. It’s an exciting time for patients and providers.”

—Scott Rogge, MD
Medical Director, Cardiology

Cardiology

Integration and innovation boost vascular services

The integration with Dartmouth Health is allowing SVMC to expand vascular services in meaningful ways.

Rather than have patients travel more than an hour for state-of-the-art cardiac diagnostics and surgery, SVMC is working to provide a full spectrum of vascular care in the near future.

Thanks to generous philanthropic support from Don and Nancy Kendall, the SVMC Cardiology team is working with their colleagues at Dartmouth Health on the acquisition of new cardiac CT technology. A cardiac computed tomography (CT) scan uses many X-rays from different angles to construct images of the heart using a scanner and computer. This quick but detailed and high-resolution scan shows a healthcare provider problems with your heart structure, valves, arteries, aorta, and more.

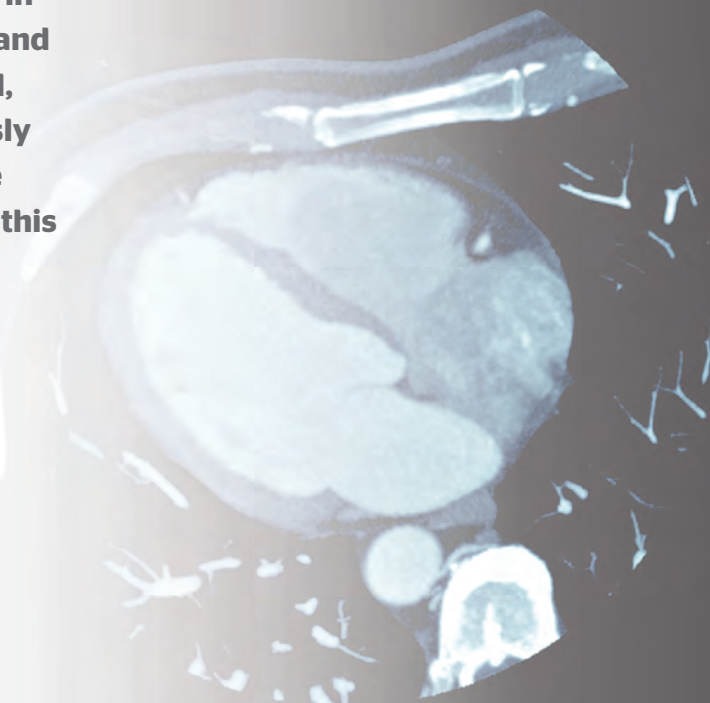
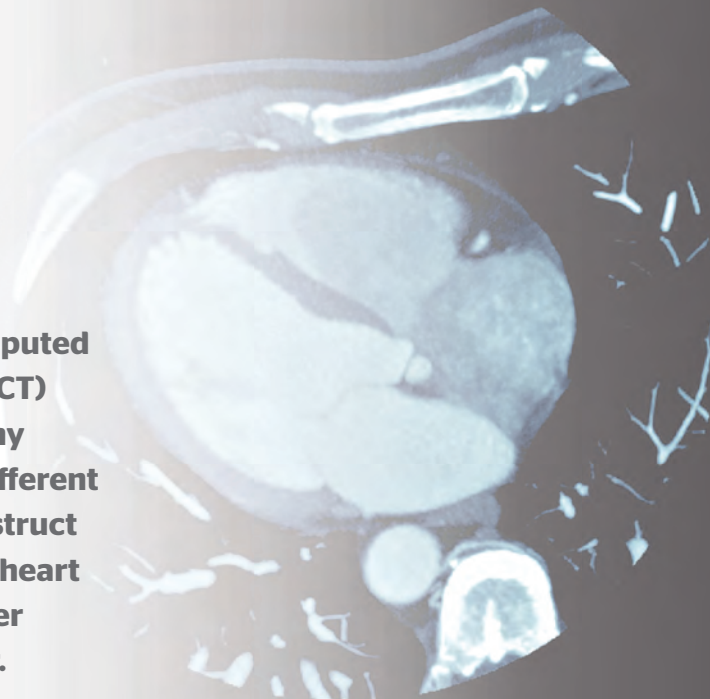
According to SVMC’s Medical Director of Cardiology Scott Rogge, “This new technology will be a huge boost to our diagnostic capabilities. Currently we rely on stress tests and other measures to assess what’s happening within a patient. But a cardiac CT will give us a real-time look at what’s occurring and enables us to provide better-informed treatment plans.”

Rogge notes that once acquired, images produced by the CT will be remotely read by cardiologists at Dartmouth Health. “This allows us to fully utilize the technology to the benefit of our patients immediately while the Bennington-based team participates in essential training.”

SVMC will also have a vascular surgeon from Dartmouth Health’s Heart and Vascular Center at the hospital on a weekly basis, with the goal of providing vascular surgery in the future. This creates a cleaner, less cumbersome path to care and contributes to a stronger SVMC-physician and patient relationship.

Another anticipated benefit of the integration to SVMC’s cardiology program is improved physician recruitment. “The partnership with Dartmouth Health and the addition of state-of-the-art technology serves to differentiate SVMC from other cardiac programs in very meaningful ways. It’s an exciting time for patients and providers.”

A cardiac computed tomography (CT) scan uses many X-rays from different angles to construct images of the heart using a scanner and computer. SVMC's CT scanner will be named in honor of Don and Nancy Kendall, who generously supported the investment in this technology.



Transitional Nursing

A compassionate approach cuts readmissions by 50-plus percent

Living with a chronic illness can feel like an endless cycle of trips to the doctor's office or emergency room. It's exhausting, discouraging, disruptive, and expensive. But, as SVMC's Transitional Care program proves, it's not always necessary.

According to Lauren Cinelli, BSNRN, director of health resource management at SVMC, the Transitional Care program has cut hospital readmissions by 50 to 55 percent. "As impressive as a big number like that is," she says, "it's really just a reflection of the difference small things can make."

Staffed with two full-time and two per diem nurses, the program deploys nurses into the community to provide an average of three months of follow-up care to people who have been discharged from the hospital on an in- or out-patient basis as well as individuals who have been referred to them.

"We get referrals from primary care doctors, various agencies and organizations in the community, and even friends and family members," says transitional care nurse Jennifer Harrington, MSN, RN. "Much of what we do is education. Sometimes it's clearing up confusion about discharge instructions, helping them use a piece of medical equipment for the first time, creating a medication schedule, or recognizing the signs that something's not right with their recovery and working to correct it before it becomes hospital-worthy."

The nurses also work to create an open line of communication between the hospital, primary care doctors, and members of the hospital's community care team, which includes social workers and health advocates. "We're very focused on raising awareness of the services we provide and that they're free," say Cinelli. "The more potential sources we can engage with, the more people we can help get back to living full and meaningful lives."



"We're very focused on raising awareness of the services we provide and that they're free."

—Lauren Cinelli, BSN, RN
Director of Health
Resource Management

Telemetry

Continuous monitoring contributes to better outcomes

Staying on top of the moment-to-moment status of SVMC's most critical and vulnerable patients is non-negotiable. Thanks to a recently upgraded and expanded centralized telemetry program, with a direct link to Dartmouth Health, more patients than ever are benefiting from the continuous monitoring the technology provides.

According to SVMC Lead Telemetry Technician Jessica Rice, LNA, "Located in the center of ICU [intensive care unit], centralized telemetry is staffed 24/7 by trained telemetry technicians. Telemetry provides us with real-time data about patient's cardiac rhythms, blood oxygen levels, and other important clinical data. With the expanded program, we're now able to monitor patients in multiple departments and units. Telemetry reviews the data and initiates rapid interventions when necessary. Continuously staffed monitoring is a valuable resource for the care team as it reduces response times, workflow interruptions, and contributes to better patient outcomes."

Another advantage of the upgraded system is the connection with TeleICU providers at Dartmouth Health, who can access the current and historical data on ICU patients. This long-distance insight allows them to collaborate on care decisions with SVMC providers in real-time for the best possible patient outcomes.

Jessica Rice, LNA, pictured far right, reviews a patient's status in SVMC's Telemetry unit.

"... we're now able to monitor patients in multiple departments and units. [Telemetry] reduces response times, workflow interruptions, and contributes to better patient outcomes."

—Jessica Rice, LNA
Lead Telemetry Technician



More than twenty SVMC organizational leaders meet to review, identify, and address issues that may impact quality of care.

Daily Safety Huddle

Leaders working to preserve a high level of safety and quality care

Every day at SVMC begins with creating a culture of patient safety.

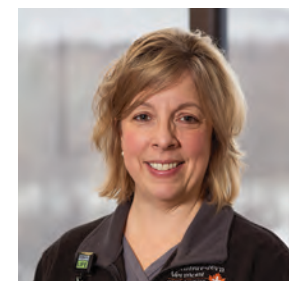
More than 20 organization leaders, including department directors and executive team members, participate in a daily safety huddle that is held at 8:30 a.m. every morning.

One of the hallmarks of a high-reliability organization, safety huddles keep frontline staff and leadership aware of emerging situations. Typically lasting 10 to 15 minutes, safety huddles are where unexpected events and issues that occurred in the last 24 hours are shared and potential causes of disruption or challenges to providing care are identified.

"Safety huddles are critical to preserving a high level of safety and quality," says Kim Webster, RN, SVMC patient advocate. "The biggest benefit is the shared awareness they create among senior and operational leaders of what's happening on the front lines and across the organization. In addition, they allow us to identify safety events and unsafe conditions that require resolution and/or follow-up, and they establish clear lines of responsibility as to who is accountable for addressing patient and staff safety concerns."

Because representatives from each department are present, multiple perspectives and experiences can be harnessed to problem-solve issues and to identify the appropriate resources to correct issues.

"The goal," says Webster, "is to address problems and work to resolve them before they evolve into something of major consequence."



"The goal is to address problems and work to resolve them before they evolve into something of major consequence."

—Kim Webster, RN
SVMC Patient Advocate

Interdisciplinary Rounding

Better outcomes through consistent communication

For health care professionals, no two days and no two patients are ever alike. With issues ranging from routine to life threatening, it's critically important for medical staff to stay on top of each patient's status and informed of the plan for their care and eventual discharge.

According to Laur E. Grande MSN, RN, the director of medical surgical nursing services at SVMC, "Without a doubt, communication is a critical component of quality health care, which is why we begin every day with interdisciplinary rounding. Regular, consistent communication keeps everyone on the same page and ensures a better patient experience and outcomes."

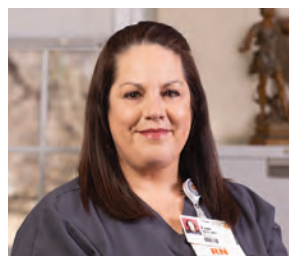
Held every weekday morning, interdisciplinary rounding brings together each patient's physician and nurse responsible for their care as well as the house supervisor, and representatives from respiratory, physical therapy, case management, pharmacy, and social services teams.

Beginning in the ICU and moving together to each med-surg unit, the group reviews the status of each patient, including how they fared overnight, the care plan for the day, any concerns or barriers related to discharge, and which resources they may need upon discharge.

"Because all the departments are part of the discussion," says Grande, "they can prepare for what's required of their team to ensure a smooth patient experience. It allows us to be proactive rather than reactive. Plus, because we're all on the same page, any communication with the patient or their family about the care plan is clear and consistent, which is tremendously comforting for all."



Ashley Hughes BSN, RN, James Most, MD, Laur Grande MSN, RN and Donna Smith, RN participate in interdisciplinary rounding, a weekday practice that ensures nurses and physicians are up-to-date on patient statuses.



"Because we're all on the same page, any communication with the patient or their family about the care plan is clear and consistent, which is tremendously comforting for all."

—Laur E. Grande MSN, RN
Director of Medical Surgical Nursing Services

Medical Staff Fiscal Year 2023-24

ANESTHESIA

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Peter Martin, AA-C
David Record, MD
Kelsey Robinson, AA-C
Winston Singleton, MD
Samantha Sohnen, MD
Joshua Tobe, MD
Robert Tokhunts, MD
Guy Tousignant, MD

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Emma Ferguson, FNP*
Daniel Kusick, MD
Arlene Law, FNP
Alison Malmborg, APRN
Martha Mohr, PA-C
Adam Prince, MD*
Scott Rogge, MD
*Medical Director, Cardiology &
Cardiac Rehabilitation*
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Jennifer Thuerner, DNP
Paul Wangenheim, MD

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Michael Brady, DDS

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ENDOCRINOLOGY

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Shellie Burdick, DO
Christine Burke, FNP
James Carroll, MD
Shannon Dickson, NP
Lisa Downing-Forget, MD
Catherine Faulkner, FNP
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Anje Van Berckelaer, MD

Michael Welther, MD
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Jeffrey Gerson, MD
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Emma Ferguson, FNP
Rebecca Filson, FNP
Marinshine Gentler, MD
Dennis Grusenmeyer, MD
Zabi Hayati, MD
William Hsu, MD
Ahsan Iftikhar, MD
Colin McCreight, MD
Patti Miller, MD
Sanjay Misra, MD
James Most, MD
James Poole, MD
Medical Director, Hospitalist Program
Nancy Schuster, MD
Thet Soe, MD
Ann Marie Swann, MD
William Tock, MD
Sara Reynolds, MD
Elizabeth Whateley, MD

INFECTIOUS DISEASE

Marie George, MD
Medical Director, Infectious Disease

INTERNAL MEDICINE

Pamela Duchene, APRN
Kim Fodor, MD
*Medical Director, SVMC Internal
Medicine*
Erica Gallen, APRN
Megan Greenleaf, MD
*Medical Director, The Center for
Living and Rehabilitation*
Keith Michl, MD
Marat Mitelman, MD
Sean Petro, DO
Eric Seyferth, MD
Patrice Thornton, MD
Richard Wiseman, MD
Katie Wysocki, PA-C

GENERAL SURGERY

Julie DiSano, MD
Simon Drew, MD
Peter Fisk, MD
James MacGregor, MD
Graham Moore, MD
Vice President, Medical Staff
Charles Salem, MD
*Chair, Credentials Committee
Medical Director, Ambulatory
Practices*

BARIATRIC SURGERY

Terence Clarke, MD
Matthew McDonald, DO
Joshua Malone, APRN

MEDICAL ONCOLOGY

Mitchell Carl, MD
Leonard DeLorenzo, PA-C
Jed Freeman, MD
James Kalmuk, MD
John Kennedy, MD
Linda McKenna, PA-C
Dawn Murphy, CRNP
Dorisanne Wonsor, PA-C

MIDWIFERY

Kim Griffin, CNM
Amy Kranick, CNM

NEPHROLOGY

Lauren Fleury, DNP
David Henner, DO
Steven Lamontagne, MD
Kevin Quiusky, MD

NEUROLOGY

Herbert Gregg, MD
Jennie Smyth, PA-C

OBSTETRICS & GYNECOLOGY

Glen MacKenzie, MD
Malcolm Paine, MD
Chair, Department of Surgery
Kimberley Sampson, MD
Chair, Department of OB-GYN
Michael Silverberg, DO
Thermarge Small, MD

OCCUPATIONAL MEDICINE

Aimee Bullett-Smith, DNP
Tracie Crawford, FNP
Jaqueline Krzanik, DNP
Mark Zimpfer, MD

OPHTHALMOLOGY

Erik Niemi, DO
Estela Ogiste, MD

ORAL & MAXILLOFACIAL SURGERY

Christopher Bevin, DMD
Eric, Holmgren, DMD
Lance Smagalski, DDS

ORTHOPEDIC SURGERY

Morgan Bazyk, FNP
Paul Donovan, DO
Ivette Guttman, MD
Kendra Isbell, PA-C
Jennifer LaChance, PA-C
Timothy Lin, MD
Stefanie McGowan-Poling, APRN
Jessica Moses, FNP
Allison Murphy, FNP
Suk Namkoong, MD
Matthew Nofziger, MD
Michaela Schneiderbauer, MD
Medical Director, SVMC Orthopedics
David Veltre, MD

PALLIATIVE MEDICINE

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*Medical Director, SVMC
Supportive Care*
Miriam Pfisterer, CNP

PATHOLOGY

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Angela Theiss, MD
*Chair, Department of Pathology
Medical Director, Pathology*

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Bridget Bromirski, PNP
Ebrahim Ghazali, MD
Meghan Gunn, MD
*Outgoing Chair, Department of
Pediatrics
Outgoing Medical Director, SVMC
Pediatrics*
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Jaclyn Lozier, MD
*Chair, Department of Pediatrics
Medical Director, SVMC Pediatrics*
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Judy Orton, MD
Kelsey Pierce, PA-C
Emily Rice, PA-C

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PODIATRY

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Suzanne McGuire, DPM

PSYCHIATRY

Rachel Darby, PMHNP
Alya Reeve, MD
Wendy Sergeant, DNP

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*Medical Director, Sleep Medicine &
Pulmonary Rehabilitation*
Disha Geriani, MD
Medical Director, ICU
Caitlin Mathers, DNP

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Raymond Hackett, MD

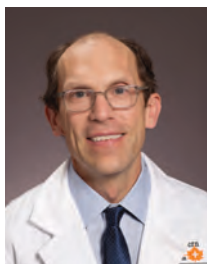
2024 Medical Executive Committee



Matt Stanishewski, DO
President

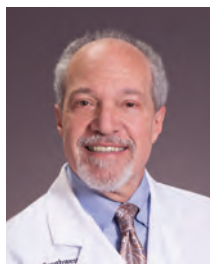


Graham Moore, MD
Vice President



Trey Dobson, MD
Chief Medical Officer

The Medical Executive Committee is a governing body composed of the medical staff president and vice president, the chief medical officer, and department chairs who are responsible for the quality, ethical standards, and privileges of the medical staff. The committee works with the SVHC Board of Trustees on the strategic direction for clinical services that best help the population served.



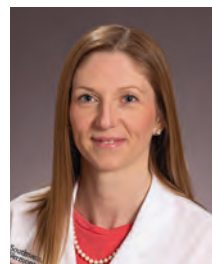
Andrew Caughey, MD
Chair, Department of
Anesthesia



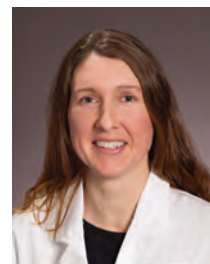
Adam Cohen, MD
Chair, Department of
Emergency Medicine



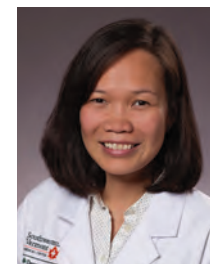
David Furman, MD
Chair, Department of
Medicine



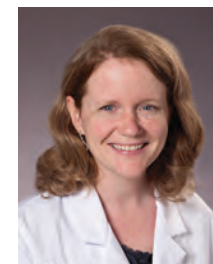
Kimberley Sampson-
Paine MD
Chair, Department of
OB/GYN



Angela Theiss, MD
Chair, Department of
Pathology



Jaclyn Lozier, MD
Chair, Department of
Pediatrics



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Primary Care



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Chair, Department of
Radiology



Malcolm Paine, MD
Chair, Department of
Surgery

Ex Officio



Thomas Dee, FACHE
President and CEO



Pamela Duchene, PhD, APRN, NP
Vice President of Patient Care
Services and Chief Nursing and
Quality Officer

2023 Medical Staff Recognition

Marie George, MD, SVMC's head of infection prevention was nominated for and received the **Clinical Excellence Award**. Dr. George was nominated by her colleagues and awarded at the event on March 29, 2023, for going above and beyond in her practice and work in the community.



Marie George, MD

The event also congratulated 2023 retirees:

Bernard Bandman, PhD
David Charnock, MD,
C. Paul Graether, PA-C
David King, MD
John McDay, MD
Kurt Wagner, MD
Michael Welther, MD



20 years of service (L-R): Amy Kranick, CNM; Marcus Martinez, MD; William Tock, MD



New providers (L-R): Dorisanne Wonsor, PA-C; Mackenzie Berrus, PA-C; Disha Geriani, MD



5 years of service (L-R): Anje Van Berckelaer, MD; Carolyn Goodwin, NP; Kendra Isbell, PA-C; Arlene Law, FNP



10 years of service:
(L-R): Kim Fodor, MD;
Allen Hutcheson, MD;
Malcolm Paine, MD;
Suk Namkoong, MD



15 years of service:
John Labert, AA-C



25 years of service:
Charles Salem, MD



30 years of service (L-R): Robert Schwartz, MD; Michael Aigus, MD



35 years of service (L-R): J. Gregory King, MD; David King, MD

2024 Medical Staff Recognition

2024's **Clinical Excellence Award**

went to Lixia Ellis, MD, PhD, who is SVMC's dermatology provider. Dr. Ellis was honored for making herself readily available for consultation with colleagues and holding her practice to a high standard with a steady, reliable engagement with patients and staff.



Lixia Ellis, MD, PhD;



Kendra Isbell PA-C

The 2024 **Professional Teamwork Award**

went to Kendra Isbell PA-C, who is part of SVMC Orthopedics. Kendra always works to coordinate care to help colleagues provide the best care for complex patients. According to her nominators, "she is always available for her patients and co-workers and willing to go the extra mile for those around her."



Congratulations to our retirees

(L-R): Robert Tarnas, MD; Barbara Raskin, MD
Not pictured: Therese Dranginis, MD; John Hearst, MD



5 years of service (L-R): Mary Campbell, AA-C; Reija Rawle, MD; Stefanie McGowan, NP. Not pictured: Tracie Crawford, FNP; Lauren Fleury, DNP; Ivette Guttman, MD; Timothy Lin, MD; Jaclyn Lozier, MD; Suzanne McGuire, DPM; Michaela Schneiderbauer, MD; Paul Wangenheim, MD



15 years of service (L-R): Themarge Small, MD; Graham Moore, MD; James Poole, MD. Not pictured: Charles Egbert, MD



10 years of service (L-R): Meghan Gunn, MD; Lixia Ellis, MD, PhD; Matthew Vernon, MD. Not pictured: Bridget Bromirski, PNP; Robert Feinberg, PA-C; Katie Wysocki, PA-C



20 years of service: Allison Niemi, MD
Not pictured: Daniel Perregaux, MD



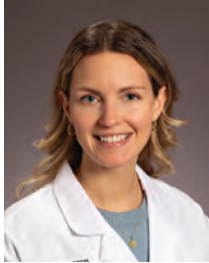
25 years of service: James Keenan, MD, PhD; Natacha Jager, MD. Not pictured: Thomas Jager, MD; Peter Park, MD

40 years of service (not pictured): James Carroll, MD

New Providers Fiscal Years 2023-2024



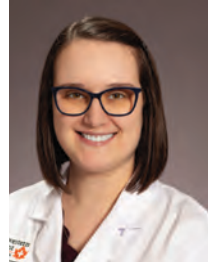
Kristin Andrew, FNP
Pediatrics



Emily D'Amario, PA
Emergency Medicine



Morgan Bazyk, NP
Orthopedics



Mackenzie Berrus, PA
Family Medicine



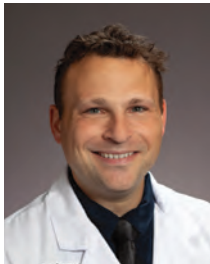
Catherine Faulkner, FNP
Family Medicine



Herbert Gregg, MD
Neurology



Katie Gulley, FNP
Family Medicine



James Kalmuk, MD
Oncology



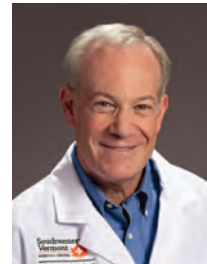
Moriah Krason, MD
Pediatrics



Catlin Mathers, DNP
Pulmonology



Martha Mohr, PA
Cardiology



James Most, MD
Hospitalist



Jillian Myers, NP
Medicine



Sean Petro, DO
Internal Medicine



Miriam Pfisterer, NP
Geriatrics



Janine Risser, NP
ExpressCare



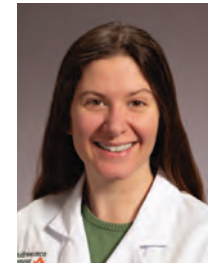
Winston Singleton, MD
Anesthesia



Kelsey Schaefer, DO
Emergency Medicine



Sarah Slader-Waldorf, NP
Cardiology



Jennie Smyth, PA
Neurology

Putnam Awards

Every year, SVMC recognizes a small group of employees for their service to the organization's mission. Five Putnam Awards, each representing one of the organization's five core values—quality, empathy, safety, teamwork, and stewardship—are bestowed upon employees who are noted standard bearers and role models within the organization.

FY 2023 Putnam Awards



QUALITY
Rebecca Hewson-Steller, RN,
CN-BN, Cancer Center



EMPATHY
Misty Arnold, RN
Medical/Surgery



SAFETY
Donna Barron, BA, RN, CIC
Infection Prevention



QUALITY
Jessica Winship
The Learning Tree



EMPATHY
Coole Kenyon
Entry Point Ambassador



SAFETY
Randy Bates
Security



TEAMWORK
Gabrielle Loomis, MSOT,
OTR/L
Occupational Therapy



STEWARDSHIP
Dennis Vosburgh
Engineering



TEAMWORK
Seth McClellan
Environmental Services



STEWARDSHIP
Julie Case
Finance

FY 2024 Putnam Awards



“The state-of-the-art facility doubles the size of the previous space and brings the quality of the facility into alignment with the level of care offered by our outstanding, board-certified, emergency physicians and nurses.”

— Adam Cohen, MD
Medical Director, Kendell Emergency Department



Vision 2020

Major milestones achieved

A major highlight of 2024 was the completion of a three-year renovation and construction project that modernized and expanded the Kendell Emergency Department, and the construction of a new front entrance, including the Richard and Pamela Ader Foundation Lobby, the Jackie and Tony Marro Café, and the Stout Thomson Waiting Area and Outpatient Registration.

Made possible by dollars raised by SVHC's Foundation's Vision 2020: A Decade of Transformation capital campaign, the \$31 million project was critical to addressing the needs of a growing patient base and the staff who care for them.

The biggest challenge throughout the project was creating new space and renovating existing space, all while keeping the adjacent emergency department fully functional. Because of the complexity of the effort, including modernizing essential systems such as plumbing, electrical, and nurse call, it was necessary to maintain two active emergency departments while critical transitions were being made.

Key milestones of the project included:

- June 2023: The opening of the Emergency Crisis Area, a 5-bed area with private rooms outfitted with de-escalation tools, including windows and interactive technology.
- July 2023: The partial completion of ED clinical spaces, including 8 exam rooms
- October 2023: The opening of the Kendall Emergency Department waiting area, the Richard and Pamela Ader Foundation Lobby, and the Jackie and Tony Marro Café.
- August 2024: The completion of Kendell ED renovations, for a total of 18 treatment spaces and additional staff areas, opening of Stout Thomson Waiting Area and Outpatient Registration.



Kendall Emergency Department's new waiting area



New emergency department's patient treatment rooms and nurses' station

Vision 2020: Phase One Complete

Enhancing the care experience for all

The transformation of the emergency department, key patient areas, and front lobby will have a profound impact on the quality of care and how it's delivered for years to come.

Here's a look at just some of the key improvements that benefit patients, staff, and visitors.

The Kendall Emergency Department

- Doubled footprint to accommodate the 25,000 annual visits to the ED
- Twelve private exam rooms with individual lighting and temperature control
- Improved infection control thanks to hands-free, wave-activation door access for each of the rooms, and negative-pressure capability to stop the spread of airborne pathogens
- Four vertical treatment rooms for fast-tracking patients with low-acuity symptoms
- Two trauma rooms and four "fast-track" patient rooms
- Telehealth capability connecting each exam room to providers at Dartmouth Hitchcock Medical Center
- A centralized nurses' station that puts nurses and providers closer to patients and allows for more timely decision-making and improved communication
- Equipment storage alcoves for improved efficiency
- A designated medication room for maximum accuracy while preparing medication
- Expanded family waiting area with state-of-the-art lighting, temperature control, and pediatric play area

The Richard and Pamela Ader Foundation Lobby, the Jackie and Tony Marro Café, and the Stout Thomson Waiting Area and Outpatient Registration

- An expanded patient drop-off area
- Enhanced navigation to registration, emergency services, and other essential areas
- A new café offering healthy food options, coffee, other beverages, as well as gift items, toiletries, and other essentials for patients, staff, and visitors
- Comfortable waiting areas



Inside a new patient treatment room in the Kendall Emergency Department



New seating area in the Richard and Pamela Ader Foundation Lobby





Left to right: Dartmouth Health CEO and President Joanne Conroy, MD; U.S. Sen. Peter Welch (D-VT); SVMC President and CEO Thomas A. Dee; Don and Nancy Kendall; SVMC Board of Trustees Chair Kathy Fisher; Jackie and Tony Marro; Susan Hunter; Consie West, and Cindy Thomson

Ribbon Cutting Ceremony

Celebrating the grand opening of SVMC's new spaces

Part of Vision 2020: A Decade of Transformation capital campaign, the \$31 million project was primarily funded through philanthropic giving. The project included expanding and renovating the emergency department to create the new Kendall Emergency Department (ED), construction of a new front entrance, including the Richard and Pamela Ader Foundation Lobby, the Jackie and Tony Marro Café, and the Stout Thomson Waiting Area and Outpatient Registration. The renovated and new spaces were named in honor of major supporters of the campaign, many of whom attended the official SVMC ribbon cutting ceremony on Thursday, August 29, 2024, along with ED staff, local leaders, and dignitaries.

"This transformation of our emergency department, key patient areas, and front lobby will have a profound impact on this community and the care we provide for many years to come," said SVMC CEO and President Thomas A. Dee, FACHE.



The Stout Thomson Waiting Area



ED staff give tours of the new spaces.



Nurses from SVMC's Emergency Department



Scott Rogge, MD, Don Kendall, U.S. Senator Peter Welch, Nancy Kendall, and Trey Dobson, MD



Kathy Fisher and Tom Dee help bury the 2018 Centennial Time Capsule.

Vision 2020: Phase Two

Transforming and preparing to deliver the next level of cancer care

One of the biggest transformations planned as part of Phase Two is the construction of the new Hoyt-Hunter Center for Oncology Care at the Dartmouth Cancer Center, Bennington.

Designed to meet the growing demand for exceptional regional oncology services, the all-new space is a major expansion of the existing cancer center and linear accelerator vault.

Key elements of the building design are a dedicated patient drop-off/pick-up area, as well as a docking area for the existing mobile PET CT trailer; this new PET CT access will also feature a covered canopy and a seamless, single-level entry. The new facility will also feature 11 private infusion bays, 5 all-new medical infusion chairs, private consult areas, and a dedicated space for blood draws.

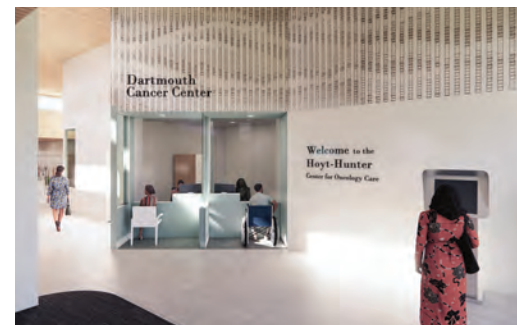
Providers will benefit from an expanded pharmacy and compounding area designed to handle the increased patient volume, and a central nursing station with full view of all the infusion bays.

According to Matthew Vernon, MD, medical director and radiation oncologist, “The new facility is precisely what we need to deliver the next level of cancer care and take advantage of all that the integration with Dartmouth Health affords us. The expanded capacity means we can treat more patients locally, so they won’t have to make long and difficult journeys for their care. Being part of the larger Dartmouth Cancer Center means accessing the intellectual capital of all the Dartmouth providers, as well as access to clinical trials and review of all cases with Dartmouth’s team. It’s an exciting time for SVMC and the patients we serve.

In 2023, SVMC was pleased to welcome medical oncologist Dr. James Kalmuk to the cancer care team.



Matthew Vernon, MD; James Kalmuk, MD; Allen Hutcheson, MD; Dawn Murphy, APRN-ANP; and Dorisanne Wonsor, PA-C



Rendering of new Cancer Center lobby



Rendering of new cancer center waiting area



Rendering of the entrance to medical infusion



“The new facility is precisely what we need to deliver the next level of cancer care and take advantage of all that the integration with Dartmouth Health affords us. The expanded capacity means we can treat more patients locally, so they won’t have to make long and difficult journeys for their care.”

—Matthew Vernon, MD
Medical Director, Radiation Oncologist



A Note from the Foundation

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SVHC President and CEO

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*SVHC Vice President of
Finance and CFO, FY 2023*

Robert Laba
*SVHC Vice President of
Finance and CFO, FY 2024*

Leslie Keefe
*SVHC Vice President of
Corporate Development*

List is current as of September 2024

**Thanks to you,
our incredible
donors, these
were two of
the most
successful
years in the
Foundation's
history.**

At the Southwestern Vermont Healthcare (SVHC) Foundation, we think of 2023 and 2024 as the years that renderings became reality. The thrill of seeing Vision 2020: A Decade of Transformation come to life through the completion of Phase 1 is unmatched.

As we walk through these spaces that formally existed only in architectural drawings, we are struck by the collaboration and generosity that made it all possible. In five years, our community raised more than \$25 million toward this massive effort. It's incredible.

The new Kendall Emergency Department, the Richard and Pamela Ader Foundation Lobby, the Jackie and Tony Marro Café, and Stout Thomson Waiting Area have changed the patient and staff experience completely, for the better. These spaces finally match the excellence of our clinical teams and the care that is provided here. It also creates a welcoming feel that is a hallmark of our rural healthcare system.

Here at the SVHC Foundation, we appreciate every gift that made this new reality possible and every bolt and nail that brought the vision to life.

We also have our eye on the future as Vision 2020: A Decade of Transformation, moves forward. In 2025, we will break ground on the Hoyt-Hunter Center for Oncology Care at the Dartmouth Cancer Center, Bennington.

Thanks to each of you, we have a path forward and the support to realize an incredible transformation.

Beyond the capital campaign, the Foundation focused on meeting the needs of the future and the care for our patients. From investing in robotic surgery and

telehealth to nursing scholarships and patient resource funds, we're ensuring your donated dollars are spent in a meaningful and profound way, locally.

The Dartmouth integration means many more tools are at our disposal at the Foundation and throughout the healthcare system. However, it's important you know that your support will continue to go where it is needed most, here at Southwestern Vermont Medical Center and its campuses.

Thank you for making integration, innovation, and transformation possible!



Leslie Keefe
SVHC Vice President of
Corporate Development



Robert Van Degna
2023 Chair
SVHC Foundation



Keith Michl, MD
2024 Chair
SVHC Foundation

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List is current as of September 2024



The Summer Gala 2023

The Summer Gala on June 10, 2023 at the 1768 Hubbell Homestead netted more than \$585,000 for the health system.

The Health Care Leadership Award went to Marcus Martinez, MD. Dr. Martinez passed away in August 2023.

The Sean L. Casey Distinguished Community Service Award was presented to Richard Ader. Richard passed away in September 2023.



Laurie Darby, Leslie Keefe, and Chris Darby



Rick and Suzanne Anair, Sara Dahl and Charles Salem, MD, Scott Rogge, MD and Allison Rogge, Christiana and Justin Salem, DDS



Jonathan Goldsmith raises his paddle.



Richard Ader was awarded the 2023 Sean L. Casey Distinguished Community Service Award



Monique Geannelis



The Martinez family gathers with Marcus Martinez, MD (front, right), who was honored with the Health Care Leadership Award.



SVMC physicians gather for a group photo.

The Summer Gala 2024



The Summer Gala on June 8, 2024 netted a record-breaking \$1.5 million. The event, which hosted nearly 400 people, shattered all previous fundraising records, with \$1.3 million raised for the Hoyt-Hunter Center for Oncology Care.

The Summer Gala celebration included the presentation of the Vision Award for Health Care Leadership to Eric Seyferth, MD and the Sean L. Casey Distinguished Community Service Award to Constance "Consie" West.



Vision Award recipient Eric Seyferth, MD and Community Service Award recipient Constance "Consie" West



SVHC trustee Angie Marano (front left) and Jama L. Peacock Birsett, MD (front right) with guests of Davin Healthcare



The theme emphasized green and gold décor.



Honorary Committee members: Bill and Debbie Wight, Bill Hoyt (co-chair), Susie Hunter (co-chair), Sallyan Pelletier, Doug Watson (co-chair), Gordon and Donna Calder, Marianne Chaikin, Noreen Peck



Gala Committee members: Vicki Jerome, Shari Hand, Caroline Maran Ivanov, Janet Thibodeau, Rachel Caswell, Monique Geannelis (chair), Carol Patterson

September 2023

Masters in the Mountains

The 2023 Masters in the Mountains was held at the Dorset Field Club and netted more than \$80,000 for the Foundation's Annual Fund.



Tom Dee, Brian McKenna, Jim Brown, Billy Brownlee



Taylor Bellemare



Nancy Kendall, Don Kendall, Matt Comar, Chris Winskowitz



Dr. Graham Moore, Dr. Jim Poole, Dr. Joanne Conroy, Reggie Parker



September 2024

Masters in the Mountains

The 2024 Masters in the Mountains was held at the Taconic Golf Club in Williamstown. The invitational netted more than \$106,000 for the Foundation's Annual Fund.



Players gather during morning welcome remarks.



Tom Green, Kristen Johanson, Susan Street (co-chair), Brian Drake



TJ Elder, Nate Cariddi, Jason Dohaney, Gil Haylon



Peter Baran, Dan Trombley, John Yost, Somchai Piraban



Tom Dee, Kevin Dailey, Gail Balch, Brian Lent

Background: the coveted Masters' trophy



The Jingle Bell

December 2022

The 2022 Jingle Bell, held at the Equinox Resort & Spa, raised \$200,000 for the health system. The evening also honored the late Kathryn "Katie" Ewald Adams, who was a great friend and supporter of the SVHC Foundation.



Oliver and Austen Adams, sons of Katie Ewald, whose memory was honored at the 2022 Jingle Bell.



Jingle Bell guests raise their paddles to support the Putnam Challenge.

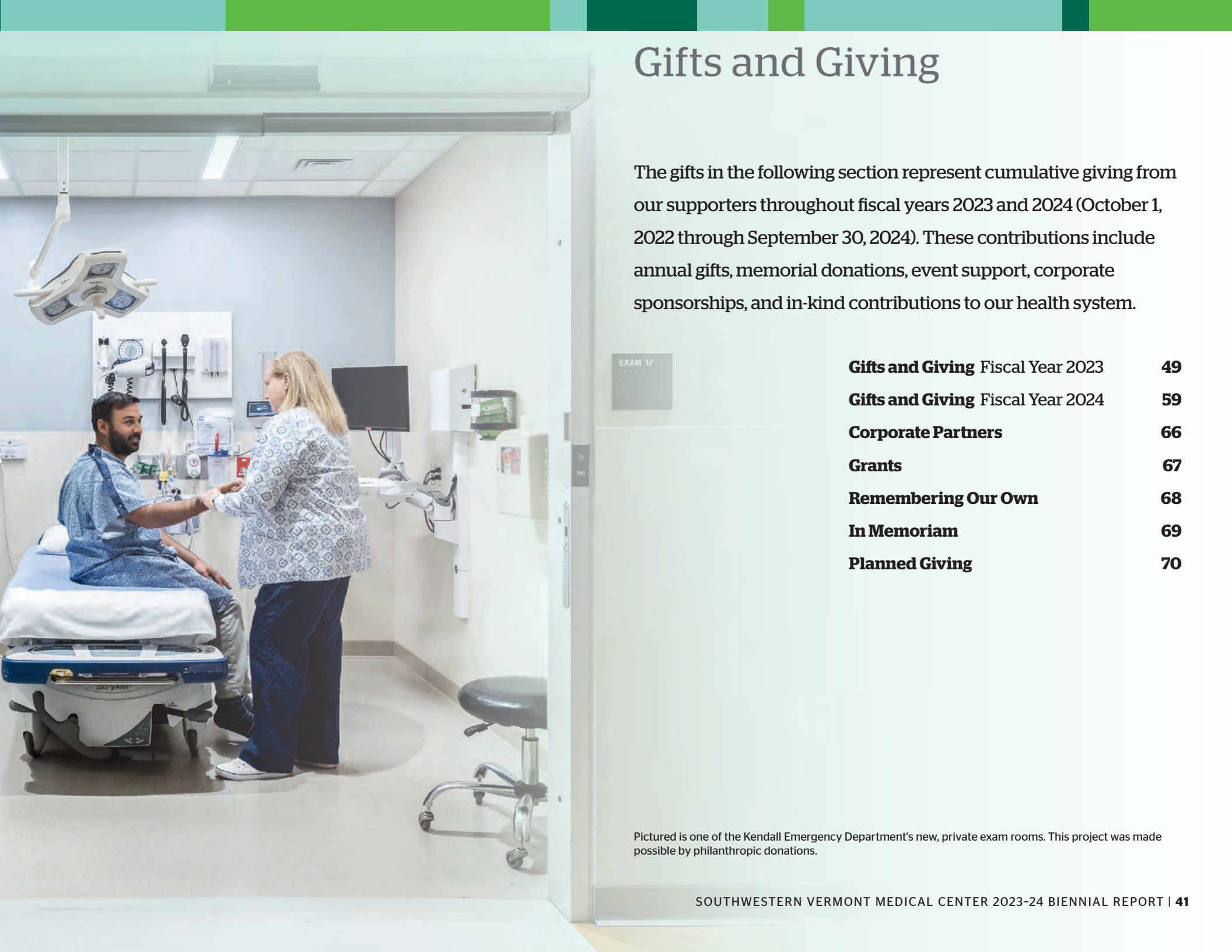


Christiana and Justin Salem, DDS and Patrick and Jessica O'Connell



2022 Jingle Bell Committee members Lisa Helmholz, Caren McVicker, Maxine Linehan, and Mary Jo Gourd

The event was held at the Equinox Resort & Spa.



Gifts and Giving

The gifts in the following section represent cumulative giving from our supporters throughout fiscal years 2023 and 2024 (October 1, 2022 through September 30, 2024). These contributions include annual gifts, memorial donations, event support, corporate sponsorships, and in-kind contributions to our health system.

Gifts and Giving Fiscal Year 2023	49
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Pictured is one of the Kendall Emergency Department's new, private exam rooms. This project was made possible by philanthropic donations.

By the Numbers

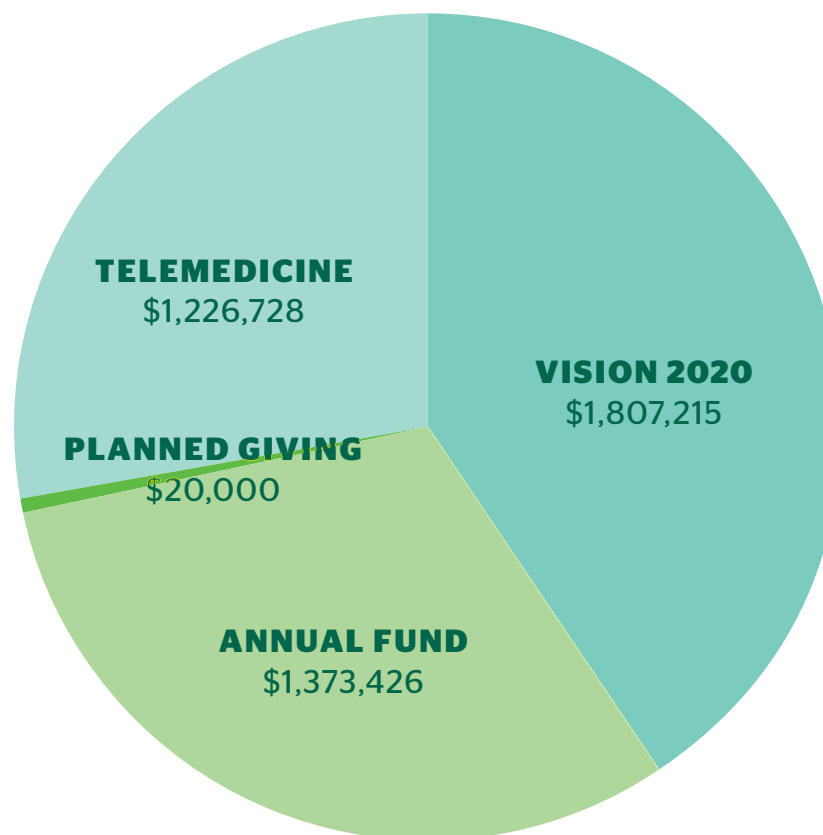
FY 2023

Inpatient Admissions	3,186
Emergency Department Patients Treated	23,406
Birthing Center Deliveries	363
Outpatient Visits:	
Imaging	66,476
Mammograms	14,813
Renal	6,800
Laboratory	381,314
Inpatient Surgeries	629
Outpatient Surgeries	2,513
Endoscopies	3,380
Respiratory Therapy	3,380
EEG/EKG	15,704
Physician and Other Professional Provider Visits	149,582
Physical Therapy and Other Rehabilitation Therapy	74,676
Radiation Therapy Treatments	3,307
Meals Served	86,858
Pounds of Laundry	702,461
People Cared for:	
CNR	140
Charity Care:	
Services Provided in Dollars	\$2,073,060

SVHC Foundation:

Sources of Support

FY 2023: October 1, 2022–September 30, 2023



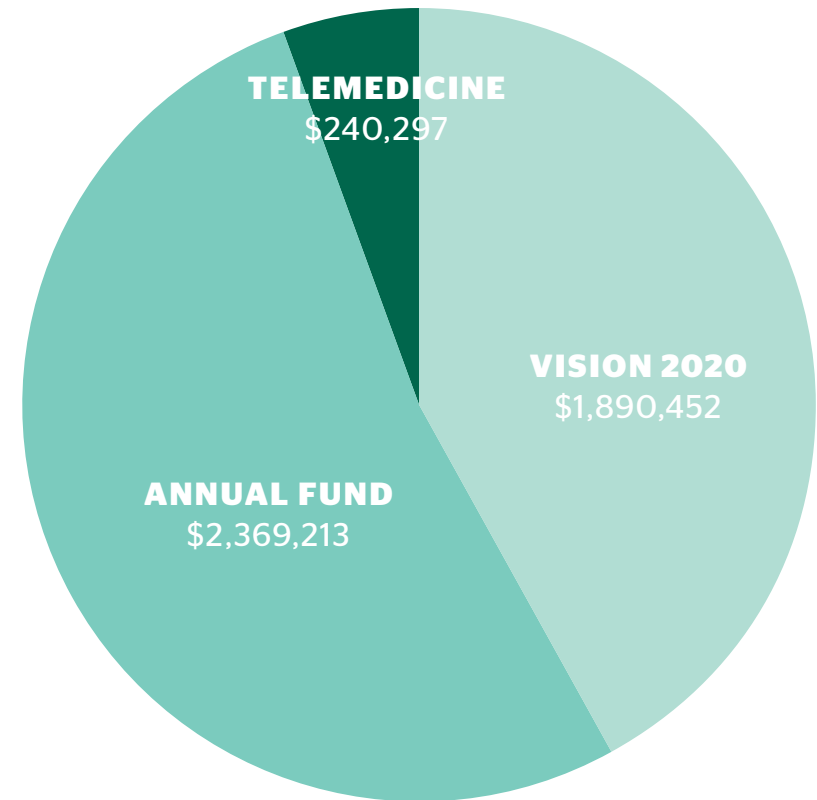
PHILANTHROPIC SUPPORT
\$4,427,370

By the Numbers FY 2024

Inpatient Admissions	3,282
Emergency Department Patients Treated	23,706
Birth Center Deliveries	365
Outpatient Visits:	
Imaging	66,005
Mammograms	16,977
Renal	6,789
Laboratory	382,194
Inpatient Surgeries	594
Outpatient Surgeries	2,551
Endoscopies	3,253
Respiratory Therapy	9,450
EEG/EKG	16,018
Physician and Other Professional Provider Visits	165,254
Physical Therapy and Other Rehabilitation Therapy	71,615
Radiation Therapy Treatments	3,669
Meals Served	117,899
Pounds of Laundry	675,460
People Cared for:	
CNR	183
Charity Care:	
Services Provided in Dollars	\$2,644,649

SVHC Foundation: Sources of Support

FY 2024: October 1, 2023–September 30, 2024



PHILANTHROPIC SUPPORT
\$4,499,961

Equinox Circle FY 2023: October 1, 2022–September 30, 2023

Equinox Circle is a giving society composed of dedicated individual, foundation, and corporate benefactors. With their gifts of \$1,000 or more, members of the Equinox Circle strengthen our tradition of excellent health care by supporting patient care services, new technology, and equipment.

Centennial Society

The Centennial Society honors major supporters who have made gifts of \$100,000 or more. We celebrate this league of visionary philanthropists for their foresight, generosity, and steadfast commitment to exceptional health care in our region.

CENTENNIAL LEADERS

\$500,000+

Richard & Pamela Ader Foundation
Ms. Susan Hunter and Mr. Doug Watson
Mrs. Donna Walker

\$250,000+

Mrs. Lionel Chaikin
Mr. and Mrs. Walker Kimball III

CENTENNIAL SOCIETY (\$100,000+)

Anonymous
Estate of H. Payne Bingham
Mrs. Lionel Chaikin
Kathleen Fisher and Rocco Maggiotto
Tom Green and Kristen Johanson
Mr. Roby Harrington III
Don and Nancy Kendall
Mack Molding
Mr. and Mrs. Stephen Pelletier
Mr. and Mrs. William H. Told, Jr.

PHILANTHROPIST (\$50,000–\$99,000)

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Mr. and Mrs. Stallworth Larson
Mr. and Mrs. Richard McDermott, Jr.
Stanley S. and Sylvia D. Stroup
Family Foundation
Mary-Anne and Bob Van Degna
Edwin S. Webster Foundation

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Mr. Steve Holman
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M&T Bank/Wilmington Trust
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Mr. Kevin Duffy
David Meiselman and Myra Packman
Mr. Leigh Oliva
The Perkins Charitable Foundation
Pat and Peter Thompson
Mrs. Frederick West

PATRON (\$10,000–\$24,999)

Anonymous
Oliver Adams
Mr. Clay S. Bartlett
Mr. and Mrs. Harold
Bogle
Roger and Julia Bolton
in memory of Kija Kim Bolton
Mrs. Jane S. Childs
John and Lisa Cueman
Thomas and Rita Dee
Ms. Lia R. Diamond and Mr. Craig Lampani
Mr. and Mrs. Jason Dohaney
Estate of Katie Ewald
Robert and Anne Farrara
Fowler Family Charitable Foundation
Wayne and Deborah Granquist
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Estate of Joanne Harrington
Mrs. Francis Hatch
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George and Jackie Keady
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Angeline M. Marano, FACHE
Caren and Joe McVicker
Christine and Joe Miles
Mr. and Mrs. Richard A. Morgenthal
Mrs. Christina Nichols
Estate of Philip O'Neill



Caryn and Ross Packard
 Mr. and Mrs. Charles A. Phillips
 Mr. and Mrs. Charles R. Putney
 rk MILES
 Mr. Julius Rosenwald and
 Ms. Margaret Cardner
 The Sedgwick Family
 Mr. and Mrs. George A. Sleeman, Sr.
 Dr. Tom Snopek and
 Ms. Margaret Telscher
 Mrs. Wenke B. Thoman and
 Mr. William Sterns III
 Tonamora Foundation
 Trane
 Mr. and Mrs. Benjamin Weiss
 Lilli West

LEADER (\$5,000-\$9,999)

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 Mr. and Mrs. James Boudreau
 Mrs. Anne Brett
 Mr. and Mrs. Elliot R. Cattarulla
 Coggins Auto Group of Bennington
 Mike and Lorena Coggins
 Mr. and Mrs. Mitchell Cole
 Coverys
 Ms. Justine M. Curry
 Mr. and Mrs. Kevin P. Dailey
 Peter Dixon Davis
 Mrs. Yvonne Derby

Mr. and Mrs. Terrence R. Dermody
 Dr. Nancy L. Scattergood and
 Mr. Peter R. Donovan
 Dr. Pamela Duchene and
 Rev. Thomas Quattrociocchi
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 Equipe Sport
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 Mr. Jack Frielingsdorf and Mr. Richard Leschke
 Mrs. Monique Geannelis and
 Dr. Peter Geannelis
 Geannelis Farms
 Anne Corso and Timothy Griffith
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 Jason P. Morrissey Attorney at Law
 Josh Heitsenrether
 Kelly and Webber Hudson
 Stacey and Brian Kane
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 Kathy Keenan
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 Deborah and John Larkin
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 Mr. and Mrs. Ronald Lissak
 Mr. and Mrs. Paul C. Lowerre
 Don and Melanie McKenna
 Keith and Patricia Michl
 Jason P. Morrissey and
 Christine A. Morrissey
 Mr. and Mrs. Barry O'Leary
 Dr. Robert and Alice Pezzulich
 John D. Picotte Family Foundation
 Mr. and Mrs. Michael A. Powers
 Mr. and Mrs. Mitchell R. Race
 Radiology Associates of Bennington
 Mr. and Mrs. Parker T. Rice
 Dr. and Mrs. Scott W. Rogge



Don and Nancy Kendall with Kathy Fisher and President and CEO Tom Dee, celebrate the partial completion of the Kendall Emergency Department in 2023.

WHY WE GIVE

DON AND NANCY KENDALL

Manchester, VT

Don and Nancy Kendall have always been supporters and champions of SVMC, but it was their past visits to the emergency room that inspired them to make their most generous donation to date to the institution Don deems “Bennington County’s single greatest asset.”

Nancy explains, “I was amazed and appreciative of the level of care and personal attention I received, but it was clear that the facility needed a tremendous upgrade to provide the space, privacy, and equipment commensurate with its world-class medical staff. We wanted to do what we could to help remedy that situation.”

Don adds, “As the region’s only hospital, it touches the lives of everyone who lives here in some way at some time. We are truly fortunate to have this level of award-winning care available to us. My feeling is that of all the things you can support in Bennington County, this hospital should be at the top of your list. When you give to the hospital at any level, you give to the community and ensure everyone will be well cared for in the future.”



WHY I GIVE

CINDY THOMSON

Bennington, VT

Cindy Thomson has had a front row seat for the transformation of health care in Vermont—and specifically SVMC—since her earliest days. Her father, Robert Stout, served as president and CEO for the hospital for 30 years and oversaw the construction of numerous projects, including the West Wing, the current ICU, and the recently renovated emergency department and main entrance, including the Putnam Café and gift shop. These efforts earned him the nickname “The Builder” and were instrumental in bringing the facility into the 20th century.

“My father had a goal to make the hospital one of the best in the region,” says Thomson. “I give to ensure that goal continues to be met in the 21st century and beyond. I think he’d be pleased and impressed with the current changes taking place on campus and proud that I’m supporting them.”

EQUINOX CIRCLE FY 2023 *(continued)*

Drs. Sarah Dahl and Charles H. Salem
Salem Dentistry, PC
Drs. Kimberley Sampson
and Malcolm Paine
Mr. Jeremy P. Schrauf
SERVPRO of Bennington & Rutland counties
Drs. Rache Simmons and
John W. Decorato
Mr. and Mrs. Gary Simpson
Ski Bromley, LLC
Mr. and Mrs. Jeff Somple
Mrs. Gloria Gilbert Stoga and Mr. Alan Stoga
Mrs. Donna Straat
The Rowley Agency
Pat and Peter Thompson
Mr. and Mrs. Jeff Wilkinson

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(\$2,500–\$4,999)

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Mrs. Dorothy Ashton
Ms. Colleen B. Bartlett
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G. Donald Chandler and Michele Moeller Chandler
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LavalleeBrensinger Architects
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MH Professional Engineering PLLC
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NWN Carousel Industries
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Mr. and Mrs. Laurence V. Senn, Jr.
Ms. Jane Shotwell
Skanska Consulting and
Program Management
The Barec Charitable Fund
Ms. Edith Thurber and Mr. Kevin O’Rourke
Ms. Nancy Truettner
Matthew R. Vernon, MD and Ms. Elisa Donato
Von Barga’s Jewelry
Mark and Kristen Wallace
Mr. and Mrs. Mark Williams
Mr. and Mrs. Anthony C. Woodruff

PACESETTER (\$1,000–\$2,499)

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Mr. and Mrs. Marc A. Alheim
Mr. and Mrs. Osmin Alvarez
Mr. and Mrs. Andrew Anderson
Mr. and Mrs. Edward M. Bacon III
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Mr. and Mrs. Lawrence G. Bell
Ms. Alison Bellino and
Mr. James Johnston
Bennington Express Lube & Car Wash
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Christopher Bevin, DMD, MD
Dr. Alan N. Binnick and
Ms. Frieda Wimmelman
Mr. and Mrs. Jonathan Blatchford
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Ms. Michel Kimball and Mr. Don Trachte
Dr. Peter and Mrs. Dawn King
Mr. and Mrs. Andrew L. King
James and Anne Lee



SVMC Chief Medical Officer Trey Dobson, MD; Frank Panzarella, of Dartmouth Cancer Center; SVMC President and CEO Tom Dee; Kathy Fisher and Charles R. Thomas, Jr., MD of Dartmouth Cancer Center

Equinox Circle Reception | September 2023

On September 17, 2023 Equinox Circle members were invited to learn more about Dartmouth Cancer Center innovations and treatments, with keynote speaker Charles R. Thomas Jr., MD, the chief of radiation oncology at Dartmouth Cancer Center.



Susie Hunter asks Dr. Thomas a question.

Frank Panzarella, vice president of oncology services at Dartmouth Cancer joined Dr. Thomas and provided additional insight and expertise. Trey Dobson, MD, chief medical officer at SVMC facilitated the conversation.



Andrew and Topsy King



Bob Van Degna

ED Soft Opening | October 2023

Southwestern Vermont Medical Center (SVMC) celebrated the first phase of completion of the Kendall Emergency Department, part of the Vision 2020: A Decade of Transformation campaign, in October 2023. The soft opening included sections of the new Kendall Emergency Department, the Richard and Pamela Ader Foundation Lobby, and Marro Café.

Supporters of the project joined SVMC leaders in celebrating the important milestone.



Kathy Fisher, Jackie and Tony Marro, with President and CEO Tom Dee

"This is an exciting day for our organization and the community," President and CEO Tom Dee, said at the time. "The new Kendall Emergency Department puts us in a position to better care for

the current and emerging needs of the people we serve. The design of the space, which is double the size of the previous space, is an overdue improvement that brings the quality of the facility into alignment with the level of care offered by our outstanding, board-certified, emergency physicians and nurses."



Lat Schmidt, Cindy Thomson, Susie Hunter, and Pat and Dick Fowler

EQUINOX CIRCLE FY 2023 *(continued)*

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Mrs. Mary Lynch
Mr. and Mrs. Michael Lynn
M/E Engineering, P.C.
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Suzy Maneggia
Maple Leaf Realty
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Drs. Sara J. Reynolds and Eric S. Seyferth
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*in memory of Robert F. Sherman, Sr. and
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Ms. Seline H. Skoug and Mr. Dave Van de Water
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Ms. Marcia S. Holland
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Mr. and Mrs. David D. Wilson
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Mr. and Mrs. Edward Woods
Stanley & Evelyn Yeskel Family Fund
Marine and Alexander Zagoreos
Lou and Bruce Zellner
Mr. and Mrs. Andrew Zinberg

Gifts and Giving FY 2023

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Derek Rowe
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Mr. Jay Gerber
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Sue Balutis
Mr. and Mrs. Michael Baratto
Mr. and Mrs. Albert T. Bellino
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Ms. Stephanie Bosley and
Mr. Joshua Meczywor
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Karen and Bruce Brescia
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Mr. Gary Carver and
Mrs. Marie Carver
Mr. and Mrs. John B. Cave
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Coco Goose
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Mr. and Mrs. Leon Coutu
Mary Anne Cushing
D.B. McKenna & Co., Inc.
Mark S. Daniels
Mrs. Laurie Darby
Jeff and Teresa Delurey
Sean P. Dillon
Dr. and Mrs. Anthony Donaldson
Dorset Theatre Festival
Leslie Dowd, MD
Mr. and Mrs. William Drunsic
Lixia Ellis, MD, PhD and
Mr. Steven Ellis
Mr. Bruce C. Evans
Dr. Frank C. Famiano



WHY WE GIVE

JULIETTE AND STALLWORTH LARSON

East Dorset, VT

Juliette Larson attributes her passion for making sure the SVMC community is well cared for to her paternal grandfather who was a family physician. While she never had the opportunity to meet him, his legacy of caring is something she, and other members of her family, have proudly honored through service and philanthropy.

"Growing up, my father served on the board of directors at our local hospital and I, too, served on the board of a visiting nurses' organization," she recalls. "These experiences give you insight into the range and depth of need that exists. By supporting SVMC, we're doing our part to ensure everyone, regardless of financial circumstance, can get the care they need. Our giving also works to further develop the resources now accessible to SVMC providers and patients through the connection with Dartmouth-Health. It's truly remarkable to think that a small hospital like SVMC can provide specialized care that patients used to have travel hours for to receive. And thanks to our giving, that reality is now part of our legacy."



WHY WE GIVE

SUSAN AND LAEL KELLET

Dorset, VT and Palm City, FL

For years, Susan and Lael Kellet have divided their time between Dorset and Palm City, FL. While they appreciate the qualities of both locations, one thing that Vermont has over their Florida home is the hospital they use.

"There's a personal touch and quality to the care we receive at SVMC that really sets it apart," says Susan. "Here, we're not just a case or a number. It's all very personal. We've been treated for everything from a hernia to cancer and the experience has always been exceptional. For a small hospital they do an amazing job of keeping current with the latest technologies, and the recent expansion and upgrades are really impressive. It's exciting to now have direct access to the Dartmouth Health system, too."

She adds, "It's important for second-home owners like us, as well as those who live here year-round, to do what they can to support the hospital. It's what keeps SVMC operating at the level it does."

GIFTS & GIVING FY 2023 *(continued)*

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Mr. and Mrs. Gary J. Forrest
Ms. Adrienne Gigliotti
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Dale and Ginger Ritchie
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The Village Chocolate Shoppe
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Katha Washburn
Mrs. Kimberly A. Webster
Mrs. Treat Williams
Mr. and Mrs. Jerry Wilson
Mr. Michael Wilson
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Mr. Yoshihisa Akiyama and
Ms. Carolyn Brogan
Al Ducci's Italian Pantry
Mr. and Mrs. Alstrup
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Anytime Fitness
Apricot Lane Boutique
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Ms. Julie Arnold
Ray Arsenaault
Ms. Roberta A. Bailey
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Ms. Ilona Bell
Bella Donna Salon
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Mr. and Mrs. Michael L. Bickford
Donald Bielawski
Mr. and Mrs. Charles F. Blackburn
Bradley Blackway
Lori Bohmer
Naomi Bolognani
Mr. and Mrs. Derek G. Boothby
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Patricia and Christian Bradley
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Dava Buchalter
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Ms. Jennifer Kern
The Copper Grouse
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Ms. Nancy Nylén
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Dorset Union Store
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in memory of Evelyn W. Hewitt
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Misty Quail
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WHY WE GIVE

RICH AND LAURIE CAPLAN

Wilmington, VT

Having both grown up in philanthropic families, Rich and Laurie Caplan recognize the importance and value of supporting causes and organizations that benefit not just themselves, but their community.

“Health care tends to be one of those things you don’t think about until you need it,” says Rich. “But when you do, you can’t put a price tag on quality health care.”

Laurie adds, “To have a facility and network like SVMC so close and to have it all connected to Dartmouth Health is really comforting and a bit astounding—especially in a rural setting like ours.”

Longstanding supporters of SVMC, the Caplans are proud to have recently lent their support to efforts including the new emergency department and the new cancer center via the Vision 2020 campaign.

“I think we all know someone who has faced cancer,” says Laurie. “Personally, I’ve driven a number of friends to Dartmouth Health for treatments. The new center is going to relieve some of the burden associated with treatment by cutting hours off the weekly drive time while also increasing access to clinical trials and providers. That’s a huge asset for all the communities SVMC serves, and it’s incumbent upon on us and everyone who can lend support to do so.”

Equinox Circle FY 2024: October 1, 2023–September 30, 2024

Equinox Circle is a giving society composed of dedicated individual, foundation, and corporate benefactors. With their gifts of \$1,000 or more, members of the Equinox Circle strengthen our tradition of excellent health care by supporting patient care services, new technology, and equipment.



Centennial Society

The Centennial Society honors major supporters who have made gifts of \$100,000 or more. We celebrate this league of visionary philanthropists for their foresight, generosity, and steadfast commitment to exceptional health care in our region.

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Mack Molding

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Ms. Susan Hunter and Mr. Doug Watson

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Mary-Anne and Bob Van Degna
Ms. Susan Willetts and Mr. Alan Pritz

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WHY WE GIVE

TOM GREEN AND KRISTEN JOHANSON

Williamstown, MA

When someone relocates from a big city to a rural community, they expect to make a few concessions regarding the quality of health care they may have access to.

But, according to new full-time residents Tom Green and Kristen Johanson, “Thanks to the proximity of SVMC and the integration with Dartmouth Health, we sacrificed nothing.”

“It’s rather astounding,” says Green, “that what appears to be a typical community hospital is staffed with such qualified professionals and equipped with state-of-the-art technology. The connection to Dartmouth Health elevates what’s already top-flight care to a whole new level.”

Green, who recently had surgery at SVMC adds, “From beginning to end it was exceptional. The commitment to caring was evident in every encounter and the medical care was outstanding. We recognize what a privilege it is to have access to that kind of experience and are happy to support SVMC to the benefit of all the communities they serve.”



WHY WE GIVE

DEBBIE AND BILL WIGHT

Dorset, VT

For more than 50 years, Debbie and Bill Wight have been part of the local Vermont community. During this time, Southwestern Vermont Medical Center has given them the peace of mind that comes from having high-quality health care nearby. Debbie states, "Quality health care is important no matter where you live, but finding it in a rural area like ours, with access to the services of SVMC and Dartmouth, is unexpected and exceptional."

"No matter what the problem, it's nice to be able to access the care you need close to home. We're happy to lend our support to improving and expanding what's offered, including the new emergency department and cancer center. We genuinely enjoy supporting SVMC and doing what we can to improve the quality of life for everyone who calls this part of the world home."

GIFTS & GIVING FY 2024 *(continued)*

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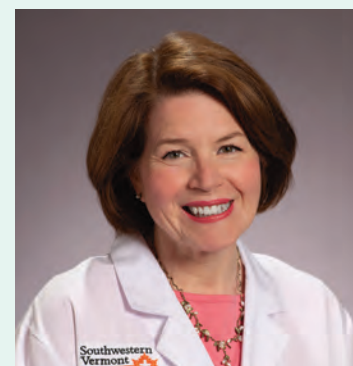
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Ms. Katharine A. Kenyon and
Mr. Richard G. Kelley
Mr. David A. Kelso
in memory of Richard Ader
Mr. and Mrs. Bruce F. Kennedy
Mr. and Mrs. Michael W. Kilburn
Mrs. Fredricka V. Kimball
Ms. Michel Kimball and Mr. Don Trachte
Dr. Peter and Mrs. Dawn King



WHY I GIVE

DR. THEMARGE SMALL

Bennington, VT

As a 15-year member of the SVMC medical team, Dr. Themarge Small has seen for herself the critical role the hospital plays at every stage of the lives of the people it serves.

“Often from their very first breath and through some of life’s most challenging and frightening moments, the hospital is a dependable and comforting constant for all who turn to us for care,” she explains. “Very often the people we serve are friends, the family of friends, and people we know from the community. This adds a personal dimension to the already deep dedication of the entire SVMC team—everyone you meet here—to ensuring the well-being of all who come through our doors.

“I honestly can’t imagine another organization that provides the same breadth and quality of care paired with the concern and compassion found here. It gives me great comfort to know my patients can receive so many vital services close to home, and, thus, retain some normalcy in their lives during difficult times. I give to ensure we can be there for everyone in the ways that matter most.”

EQUINOX CIRCLE FY 2024 *(continued)*



WHY WE GIVE

CHAD AND SANDRA PIERCE

Bennington, VT

For Chad and Sandra Pierce, the hospital is more than just the place they work. It's where they were both born, where their family has turned to in times of needs, and it's where they met.

Chad, who works as the technical service coordinator for Information Systems, says, "As a born-and-raised Bennington local, supporting the hometown hospital just makes sense. When you give to the hospital, you're giving back to the community."

His wife Sandra, the supervisor for healthcare documentation services, wholeheartedly agrees. She notes, "It's been really exciting to witness all the improvements taking place on campus over the past year. Not only do the improvements look great, but other forthcoming changes will serve to transform how we do our jobs and how we care for patients throughout the system. To see the work being done and know that our donation helped make it all possible is really rewarding."

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Ron and Rachel Zimmerman

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Ms. MaryLou Monroe
Monument Arts Center
Ms. Victoria Muller
Ronda Parish

Integration Celebration October 2023



Tom Dee; Dartmouth Health trustee Edward Stansfield, III, MA; Dartmouth Health CEO Joanne Conroy, MD; and Kathy Fisher

Dartmouth Health leaders joined SVMC staff and stakeholders in October 2023 to celebrate the formal integration. SVMC became the sixth member hospital in the system.



Joanne Conroy, MD speaks to staff and stakeholders.



Trey Dobson, MD leads a physician panel with Matthew Vernon, MD, Scott W. Rogge, MD and Matt Nofziger, MD.

SVMC Today Event at Mount Snow March 2024



Trey Dobson, MD discusses provider recruitment.

SVMC Today at Mount Snow brought together a multidisciplinary team of physicians for a panel discussion on the latest offerings in the health system. Chief Medical Officer Trey Dobson, MD, facilitated a panel with Scott Rogge, MD, director of cardiology; Matt Nofziger, MD, orthopedic surgeon; and Matthew, Vernon, MD, medical director of the Cancer Center at SVMC.



Trey Dobson, MD explains new health care initiatives.

GIFTS & GIVING FY 2024 *(continued)*

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Mr. and Mrs. David M. Pilachowski
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Robert H. Tarnas
Mr. and Mrs. Nicholas Ratzer
Mr. and Mrs. Richard R. Redmond
Mr. Charles Reiss
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Dale and Ginger Ritchie
Wilma and Gerry Salkin
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Ms. Bernice Shainman
Mr. Mike Sullivan
Mr. and Mrs. John Ward
Ms. Vicki Wilson
Mr. and Mrs. Patrick Winburn
Ms. Barbara Winslow
Ms. Amy Wood
Mrs. Joan Zegras

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Mr. and Mrs. Scott Acree
Mr. and Mrs. John Allen
Christopher and Jane Ams
Kathleen Amuso
Angry Egg 2
Ms. Elizabeth B. Arive
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 Mr. Peter Orsi
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Breast Cancer Program Fundraisers

Make a Racquet in Dorset 2023 and 2024

In 2023 and 2024, the Dorset Field Club hosted a round-robin racquets event to support the SVMC Breast Care program. The event, formerly known as the Nancy McCafferty Memorial, in honor of its founder, was renamed in 2024 to Make a Racquet/Make a Difference. After tennis and pickleball play, participants gathered for lunch and a presentation by SVMC providers. In 2023, Radiation Oncologist Matthew Vernon, MD, discussed radiation therapy for breast cancer, and in 2024, SVMC's Vice President of Patient Care Services and Chief Nursing Officer Pamela Duchene, PhD, APRN, presented a talk on boosting breast health. Overall, \$12,900 was raised and donated directly to the SVMC Breast Care program.



Participants gather for the annual group photo.

Mom's Day Off at Bromley March 2024

Mom's Day Off 2024 set a new event record, raising \$12,000 for the breast care program at Dartmouth Cancer Center at SVMC. Bromley Mountain Ski Resort hosts the event each year, and in 2024, the Wild Boar Tavern also donated 50 percent of food proceeds from the day.



A group of moms show off shirts made just for the event.

The Women of Willard present a \$2,000 donation to the SVHC Foundation.



Cold Spring Harbor Band TeleHealth Fundraiser August 2023

The Cold Spring Harbor Band brought the music of Billy Joel to the Southern Vermont Arts Center's Arkell Pavilion in August 2023 and raised more than \$14,000 for SVMC's TeleHealth Endowment.

Named after Billy Joel's first solo album, the Cold Spring Harbor Band is headed up by lead vocalist/pianist Pat Farrell, a six-time Grammy contender, and a voting member of NARAS (Grammy Awards). In addition to sharing the stage with John Legend, Southside Johnny & the Asbury Jukes, and Dave Mason, the band performed at the 2014 NFL Super Bowl pregame party at the Meadowlands, the 2015 NY Mets World Series VIP pregame party at Citi Field and on the Dr. Oz Show.

The SVHC's Foundation event was made possible by the Ihasz Family.

The TeleHealth Endowment Campaign supports SVMC's ongoing investment in technology essential to delivering exceptional care. Inspired by a \$2 million match from a generous donor, the campaign offsets telehealth services' operating expenses by establishing a \$4 million endowment.

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Mrs. Margaret Outwater and
Mr. Robert Outwater
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Emily Yates concert benefits Cancer Center | July 2024

Emily Yates, the star of *The Show Must Go On* on the Las Vegas Strip celebrated the most iconic female artists of all time on July 12 at the Southern Vermont Arts Center in the Arkell Pavilion. Emily was backed by a live band, led by the Wynn Las Vegas Hotel and Casino's Le Reve Musical Director, Robby Wingfield. The event raised \$12,000 for the Hoyt-Hunter Cancer Center and was generously sponsored by the Ihasz Family. Additional support came from the Equinox Resort & Spa.

"We are incredibly grateful to Nick and Mary Jane Ihasz and their family for supporting this fabulous concert for SVMC," said Leslie Keefe, vice president of corporate development. "The new Hoyt-Hunter Center for Oncology Care will have a positive impact on the care our exceptional team provides to our regional community for years to come. It is a critical resource for patients fighting this serious disease."

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—Leslie Keefe
 Vice President of
 Corporate Development

GIFTS & GIVING FY 2024 *(continued)*



WHY I GIVE

STEVE KIMBALL, RN Bennington, VT

A member of SVMC's Medical-Surgical Unit—where patients recover from surgeries and illnesses—since 2017, Steve Kimball believes in the power of giving back.

"For me, SVMC is much more than my employer," he says. "Not only did I complete my clinical rotations here from 2013 through 2015, it's also where my children were born and where my family receives care. I'm grateful for all the ways SVMC has positively impacted my life and I'm happy to support it. The idea that my donation will help SVMC maintain the supportive culture that enabled me to develop and grow to where I'm at or it's used to supports the clinical team in whatever way is deemed essential, that makes me very happy. I believe that what goes around comes around so when it's my turn to give back, I don't hesitate."

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 Ms. Megan Zorilo



James Keenan, MD; keynote speaker Richard Powell, MD; and Scott W. Rogge, MD, participate in a panel facilitated by Trey Dobson, MD.

Equinox Circle Event September 2024

Richard J. Powell, MD, director of Dartmouth Health Heart and Vascular Center gave a fascinating presentation to Equinox Circle members in Manchester, VT on September 11. Dr. Powell also joined SVMC's Scott W. Rogge, director of cardiology and James F. Keenan, MD, PhD, chair of SVMC's Department of Radiology, in a panel discussion facilitated by Chief Medical Officer Trey Dobson, MD.



Rick Farris, Leslie Keefe, vice president of Corporate Development, Bill O'Donnell, and Carly Brewster, SVHC Foundation gift officer



Richard Powell, MD with SVMC's Andrew Caughey, MD and Scott W. Rogge, MD.

Corporate Partners

The support of the business community is crucial to the success of SVMC. The following businesses are members of the SVHC Foundation Corporate Partnership program.

1768 Hubbell Homestead
27 Main St. LLC
421 Craft Bar & Kitchen
Al Ducci's Italian Pantry
Alfred Weissman Real Estate, LLC
Allaire Health Services
Alton & Westall Real Estate
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Banfi Winery
The Barn Restaurant & Tavern
Barrows House Inn & Restaurant
Battenkill Brittle
Battenkill Valley Outdoors
BBL Construction Services, LLC
Bella Donna Salon
Bennington Express Lube & Car Wash
Bennington Museum
Bennington Potters, Inc.
Bennington Rec/YMCA
Bennington Tennis Center
Bespoke Salon Suite
Blew Skies Holistic Massage
The Body Lab / In Motion Personal Training
Bradley's Pro Shop
Bromley Market & Deli
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Chateau d' Esclans
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Hobson's Choice
Hoosick Falls Country Club
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Merck Forest & Farmland Center
MH Professional Engineering PLLC
Miller's Toll Dinner Club & Lounge
Mind And Body Wellness
Mistral's at Tollgate
Mitchell Cole, CPA
MJG Interiors
Monument Arts & Culture Center
Montucky Cold Snack
Mountain Top Resort
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Spring & Harbor Boutique
Squire House Bed & Breakfast
Squirrel Art + Gathered Goods
Starbucks
State Farm Insurance Companies
Stratton Mountain Golf Club
SVMC Cardiology

Grants

FUNDING GROUNDBREAKING INITIATIVES

SVHC seeks funds from federal, state, and local governments; corporate and family foundations; and others to improve our organization's capacity to support population health, upgrade equipment, expand professional development and training opportunities, and provide resources to patients in need. Grants maximize the impact of local donations and ensure SVHC is prepared for the challenges ahead.

TAAN
Taconic Golf Club, Inc.
Taconic Music
Taconic Spine
Therapeutic Feet, Inc.
Tom Mackey, PGA
Tomhannock Bicycles
Tonamora Foundation
Town of Dorset
Trane
Tri State Area Federal Credit Union
Tumi Outlet Store
Tyler Electric-Security, Inc.
Union South
VAIL Corporation
Valet Park of America
Vermont Kitchen Supply
Vermont State Parks
Vermont-Interiors
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Village Garage Distillery
Village Peddler, Inc.
Village Salon
VNA & Hospice of the Southwest Region
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Weston Theater Company
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Wild Boar Tavern/Sodexo
Wild Wings Ski Touring Center
William Burns Insurance
D. Patrick Winburn
Attorney at Law
Ye Olde Tavern
The Yoga Place
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Ann and Mel Feldman Memorial Heart Fund —Jewish Endowment Foundation of Western Massachusetts
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Remembering Our Own

RICHARD ADER

A long-standing member of the Board of Trustees at SVMC, Richard Ader was a strong advocate for improving the quality of health care in the region. The generous support he and Pamela lent to SVMC was instrumental in helping us meet our VISION 2020 goals and will positively impact the quality of care for decades to come.



An accomplished businessman, Richard was also committed to creating opportunities for disadvantaged children to discover their full potential. In 2016, he founded the Bennington Tennis Center and later launched Bennington ACES, a part of United States Tennis Foundation's National Junior Tennis and Learning Network. To date, more than 3,000 local children in grades 4 to 9 from 14 local schools have participated at no cost to the children or their families.

Richard was presented with the National Junior Tennis and Learning (NJTL) Founders' Service Award at the 2022 USTA Annual Meeting and Conference for a decade-long dedication to serving under-resourced youth.

Richard was the deserved recipient of the Sean L. Casey Distinguished Community Service Award by the SVMC Foundation in recognition of his tremendous and ongoing support of numerous causes and organizations in southern Vermont.

DEAN HANSON

A lifelong Vermonter, Dean Hanson carried a passion to serve from his earliest days. The longstanding owner of Hanson-Walbridge Funeral Homes, he served on the boards of numerous organizations in Bennington, including SVMC's Board of Trustees. A Trustee Emeritus for nearly 20 years, Dean was a pioneer in establishing Bennington's first rescue squad. His concern for the well-being of others was also evident in his support of and participation in several SVMC initiatives. He was a member of the Henry Putnam Circle and was an active member of the Regional Advisory Board until his passing. For 40 years he lent critical financial support to SVMC campaigns including the Community Health Fund, the Capital Campaign for Ambulatory Care, the Patient Resource Fund, VISION 2020, and even donned his cleats at the age of 95 to participate in the 2023 Masters in Mountains golf tournament.



ROBY HARRINGTON, III

A respected and valued member of the SVMC Foundation community, Roby Harrington was known to give generously to causes about which he cared deeply. A former chairman of the Young & Rubicam Group, he retired with his beloved wife, Whit, to Dorset, VT and Boca Grande, FL, where his charitable efforts continued. He previously served as SVMC's Foundation Director and was a member of the Centennial Society. Beginning in 1991, he generously lent his support to numerous SVMC campaigns that served to enhance and expand the quality of care offered. These include Vision 2020: A Decade of Transformation Capital Campaign, TeleHealth Endowment, the Annual Fund, the Grateful Bennington Fund, the COVID-19 Relief Fund, the emergency department, and cardiac care. He was active with many other nonprofit organizations, including serving in an advisory role during the formation of Teach for America and as an active member of the board of the Calvin Coolidge Presidential Foundation, where he served well into his 90s.



These individuals will be long remembered and deeply missed by the SVMC community.

MARCUS MARTINEZ, MD

A beloved member of the medical community, Marcus Martinez, M.D. practiced medicine with a personal touch that he learned at the side of his father, Dr. Philip Martinez, a community doctor in Hoosick Falls, NY. After earning his medical degree at Albany Medical College, he opened a practice in his hometown and later joined the SVMC Twin Rivers Medical Practice. In 2018, he was awarded SVMC's Clinical Excellence Award, which is given annually to the physician or advanced practice provider who best represents the drive for clinical excellence. As the school physician at Hoosick Falls Central School, he played a role in the well-being of nearly every single child in the community for 19 years and refereed countless basketball games at his local community youth center. In 2015, Marcus was thrust into the national spotlight when he and fellow Hoosick Falls resident Michael Hickey raised the alarm about in the community's water supply. Their effort was critical in the EPA's decision to designate the area a Superfund site, establish more stringent drinking water standards for PFOAs, and secure a new and safe drinking water source for the area.



WILLIAM TOLD

A resident of West Palm Beach, FL and Dorset, VT, Bill Told had an illustrious career in banking and was a generous and thoughtful benefactor to organizations that worked to improve the quality of life for all in both communities. SVMC was fortunate to be among those organizations. Bill's commitment to SVMC included being loyal supporter the Annual Fund and the Covid-19 Relief Fund. He and his wife Jane were also champions of and major donors to the Vision 2020 emergency department project and the TeleHealth Endowment campaign. In 2023, Bill and Jane served on the Honorary Committee for The Summer Gala where they kicked off the all-important Putnam Challenge, setting a new fundraising record for that year.



In Memoriam

We are very grateful to families who honor their loved ones by requesting memorial donations to Southwestern Vermont Health Care in lieu of flowers.

Richard Ader
Beverly Bacon
Charlene Bacon
Clifton Bacon
Lillian Bacon
Victor Bacon
Marie Baldwin
Hans Baurmeister
Christine Behan
Mary Jane Bellino-Cox
Elizabeth "Bette" Bissell
Ruthie Bolton
Mary L. Botter
Nicholas Campanella
Patrice Chaves
Fred Cheshire
Martha Churchill
Kate Gleason Cole
Judge James H. Colvin
Janet Conroy-Quirk
Barbara Cota
Sharon D. Croughwell
Jim Derby
Andrea Diehl
John A. Dietze, Jr.
Lawrence R. Disco
Barbara Downing
Noreen A. Dunn
Janet Fabricius
Anne Farrara
Charles Fienberg
Howard & Madeleine Fitzgerald
Lu French
John and Martha Gaudreau
Eugene Grabowski
Estelle Graham
Frank Grant, Sr.
Dean Hanson
Roby Harrington, III
William Herrington
Evelyn W. Hewitt
Jamie Hill
Tony W. Hover, II

Robert Howe
Donna W. Howes
Elex Johnson
Barbara Jones
James F. Kenyon
Brian Knight
Mary H. Kohler
Susan Kreitzer
Michael J. Langlois
Linda Lewis
Ethel Maloney
Barb Marano
Skip Martin
Dr. Marcus Martinez
Nancy McCafferty
Alice McGovern
Mary E. Merriam
David Mimmo
Hannes Overgard
Nellie Pike
Paul Pike
Yvonne Poggi
David E. Potvin
John J. Reilly
Pauline Marie Restino
Joe Robertson
Phyllis E. Rounds
Ed Schirmer
William D. Sharpe
Robert F. Sherman, Sr.
Mama Shiao
Kathleen Snocker
Rita May Staib
Rebecca Tatrow
William Told
Roger F. Webster
Donald H. White
Margaret H. White
Frederick S. Wilkins, III
Treat Williams
William Young
Nathan Zablow
Rhoda Zablow

These individuals will be long remembered and deeply missed by the SVMC community.

Foresight & Generosity: Planned Giving at SVMC

SVHC's Planned Giving program relies on ordinary people with extraordinary insight. Like hospital founder Henry W. Putnam, Sr., whose planned gift established the hospital in his name more than 100 years ago, those who give in this special way know that their contribution has an impact for generations.

Planned gifts can cost as little as nothing during the donor's lifetime, often provide significant tax advantages, and can be adjusted at any time should financial circumstances change. Those who make planned gifts are granted lifetime recognition in the Henry W. Putnam Circle.



Prominent businessman and hospital benefactor Henry W. Putnam, Sr., at the time of his marriage to Mary Hamlin in 1861

BEQUESTS

RECEIVED IN FISCAL YEARS 2022-24

Estate of Caroline Allen
for SVHC
Estate of H. Payne Bingham
for Bingham Nursing
Estate of Eunice Burrington
for SVHC
Estate of Geraldine Bennett
Cambria
for SVHC
Estate of Katie Ewald
for SVHC
Estate of Dorothy Goode
for SVHC
Estate of Joanne C. Harrington
for SVRCC
Estate of Patricia Marton-Kosarko
for SVHC
Estate of Thomas Moses
for SVHC
Estate of Kenneth Nicholson
for SVHC
Estate of Philip O'Neill
for Renal Picnic
for Renal Education
Estate of Charlotte Redden
for SVHC
Estate of Lillian Reid
for SVHC
E.R. Tinker Charitable Trust
for SVHC
National Philanthropic Trust
for SVHC

HENRY W. PUTNAM CIRCLE

Membership in the Henry W. Putnam Circle is awarded by voluntary application to those who provide for Southwestern Vermont Health Care or one of its nonprofit subsidiaries in their wills or estate plans. The Circle is named in honor of our first benefactor, Henry W. Putnam, Sr., who deeded the Bennington Water Works to the Town of Bennington in 1912 for the establishment of a public hospital. The Circle also pays tribute to his son, Henry W. Putnam, Jr., who supported the hospital with many lifetime gifts, followed by his \$3 million bequest that today forms the nucleus of the endowment funds.



Anonymous (11)
Gloria Alexander
Estate of Caroline Allen
Hilda M. Allen
Estate of Arthur R. Armstrong
Marie Barr
Estate of Richard Benton
Mr. and Mrs. H. Payne Bingham
Margaret Bradford Charitable Remainder Trust
Estate of Rosemary G. Brandli
Estate of Laura Burnham
Estate of Eunice Burrington
Gerard and Geraldine Cambria
Estate of Helen Campbell
Jane E. Childs
Wendall Cram
Estate of George J. Cushing
Loomis Dana
Estate of Susanne Dana
Amonda Davis
B. Whitman and Mary Dennison
Estate of Ruth E. Dinse
Estate of Peter F. Donavan
Estate of Patricia J. Dupree
Estate of Terry Ehrich
Ruth Burt Ekstrom
Estate of Katie Ewald
Estate of Madeleine Fitzgerald
Estate of Blair M. Fletcher
Catharine O. Foster

Mrs. John B. Foster
Thomas H. Foster
Estate of John W. Gage
Estate of Ralph Gerstle
Estate of Elizabeth M. Gillette
Estate of Dorothy Goode
Estate of May D. Goodman
Estate of Robert and Bertha Greene
Dean F. Hanson
Estate of Joanne Harrington
Martha Mixer Heilemann
Leslie and Jess Heisler
Estate of Richard Hyde
James H. and Irene M. Hunter Charitable Trust
Elizabeth H. Jenney
Fredricka V. Kimball
Marny and Doug Krause
Estate of Helen Kunzelmann
Cheryl LaFlamme Rothman and
Mr. Thomas Fitzgerald
Dick and Peg Leake
Jim and Pat Lee
Charlotte G. Lefevre
Mr. and Mrs. James R. Lindsay
Estate of Harold H. Macuen
Estate of Dorothy Marcols
M. Martinez Family Living Trust
Estate of Patricia Marton-Kosarko
Estate of John S. McCormick, Jr.
Harlan Miller Trust

Estate of Thomas Moses
Laraine B. Naaktgeboren
Kelso Family Fund
Estate of Kenneth Nicholson
Mark Novotny, MD
Estate of Philip O'Neill
Hope and Richard Owens
Edward Pelz
Dr. Robert and Alice Pezzulich
Estate of Maurice E. Piche
Estate of Ruth Pinsker
Estate of Florence M. Pomeroy
Estate of Kathleen Powers
Michael and Barbara Powers Charitable Trust
Estate of Charlotte Redden
Estate of Lillian Reid
Estate of George Renner
Estate of Peter Rosenthal
Dr. and Mrs. Robert S. Ruhl
Estate of Selma Sheridan
Estate of Joan M. Speiser
Reverend and Mrs. Thomas Steffen
Laila L. Stout
E.R. Tinker Charitable Trust
Estate of Edith Tschorn
Mr. and Mrs. Mark Wallace
Mary L. Wicker
William and Nancy Ziegler and Family

ENDOWMENT FUNDS

Named Endowment Funds of \$25,000 or more are listed here in ongoing recognition of the special role they play in the long-term financial vibrancy of Southwestern Vermont Health Care. These funds, which were permanently or temporarily restricted by the donor, represent an important source of revenue to further the SVHC vision and mission.

The Aircast Foundation — Est. 2017
for *Dartmouth-Hitchcock Orthopedic Research and Education*

Mary A. Baker Fund — Est. 2004 by the Bennington County Registered Nurses Association
for *nursing education scholarships*

Harry Payne Bingham III, grandson of Harriet G. Miller, Memorial Fund — Est. 1987
for *enhancement of quality nursing care*

Burgess-Pike Memorial Fund — Est. 1988
for *unrestricted purposes*

Laura S. Burnham — Est. 1996
for *unrestricted purposes*

Ralph and Bertha Burt Endowment Fund — Est. 2007
for *Southwestern Vermont Medical Center*

D. Clarke and Frances Palmer Corkran — Est. 1988
for *acquisition and development of medical techniques and encouragement of medical staff*

Phyllis Coburn Scholarship Fund — Est. 1970
for *education and training of clinical staff, especially nurses*

Joseph G. Davidson — Est. 1959
for *Southwestern Vermont Medical Center*

Terry M. Ehrich — Est. 2003
for *the VNA & Hospice of Southwestern Vermont Health Care*

Martin Erdmann Memorial Fund — Est. 1976
for *research in the prevention, cure, and treatment of disease*

Irene Heinz Given and John LaPorte Given — Est. 1970
for *medical research*

May D. Goodman — Est. 1993
for *Southwestern Vermont Medical Center*

Bernadine Grondahl — Est. 1967
for *worthwhile projects*

E.L. Grondahl — Est. 1967
for *several specific purposes*

The Robert and Janet Howard Endowment Fund — Est. 2009
for *unrestricted purposes*

Guy B. Johnson — Est. 1936
for *unrestricted purposes*

Helen Dixon Kunzelmann Fellowship — Est. 2012
for *assisting SVHC in recruiting new physicians*

Helen Dixon Kunzelmann Professional Nursing Staff Fund — Est. 2012
for *the recruitment, retention, and rewarding of SVHC's professional nursing staff*

Bettina Garthwaite Lowerre — Est. 1997
for *unrestricted purposes*

John S. and Bertha B. McCormick Endowment Fund — Est. 2005
for *SVMC Northshire Campus*

Abraham and Gladys Noveck — Est. 1992
for *nursing, education, and training*

Abraham Noveck — Est. 1992
for *Southwestern Vermont Medical Center*

Irene Putnam — Est. 1937
for *unrestricted purposes*

Henry W. Putnam, Jr. — Est. 1938
for *unrestricted purposes*

Laila L. and Robert D. Stout — Est. 2005
for *Southwestern Vermont Health Care*

Robert E. Tschorn in honor of Richard B. Davis, MD — Est. 1991
for *the medical library*

The SVHC Foundation staff prepared this report and has taken great care to ensure that the listings are complete and accurate; however, we apologize for any inaccuracies, should they exist, and ask you to call our attention to any omissions or errors.

Contact us at Southwestern Vermont Health Care Foundation, 100 Hospital Drive, Bennington, VT 05201
802-447-5017 foundation@svhealthcare.org



2023-24 NURSING AND EDUCATION SCHOLARSHIPS

Thirty-four individuals were honored with scholarships through the Helen Dixon Kunzelmann Nurse Scholar program and the Mary L. Botter Fund for Education.

Brigitte Baldic, BSN, RN
Lauren Beck, BSN, RN
Mikayla Bentley
Natasha Berard, BSN, RN
Abigail Burdge, LNA
Alison Camarda, MSN, RN
Kat Cloud, BSN, RN
Wendy Cottrell, BSN, RN
Brylle Delacruz, BSN, RN
Melissa DeIMolino
Shannon Deluca, BSN, RN
Adrienne Gigliotti, BSN, RN
Michele Griffis, BSN, RN
Donna Gunther, BSN, RN
Katherine Haller, RN
Rhonda Harmon, BSN, RN
Paula Haytko, MSN, RN

Jackie Hoag, BSN, RN
Chrissy LaBaff, BSN, RN
Olivia Marko, BSN, RN
Ashley C. Martin, MSW
Molly Nawarh, BSN, RN
Elizabeth O'Konski
Audra Prandini
Jill Robart, BSN, RN
Patti Ryan, MSN, RN
Taylor Schneider
Rebecca Slater, BSN, RN,
Stephanie Turner, LPN, CST
Rachel Quackenbush
Kim Warren, BA
Jaime Wiley, BSN, RN,
Natasha Wilkinson, BSN, RN
Felicia Wright, BSN, RN

Messages of gratitude

The true measure of care and compassion

Nearly every day, we receive heartfelt messages from patients and their families about their care experience at SVMC. We're grateful that they are not only inspired to write but that they also take the time to do it.

Here are just a few of the messages we received in 2023 and 2024.

"When my dad was in ICU, his nurse showed an unbelievable amount of support to him and my whole family. He was so professional and caring, he also explained things to us that we didn't quite understand. He took the time to make sure that not only my dad was comfortable during his passing but my family also. He even went as far to provide blankets, comfortable chairs, etc. for my sisters and I for overnight watch. He is by far one of the best nurses who I have had the pleasure of knowing! I can't thank him enough."

"I recommend the OB/GYN practice to everyone."

"This was the best hospital stay I ever experienced. No hospital stay is easy, but staff (nurse and doctor) made it easy, going above and beyond the call of duty."

"We are fortunate to have the level of care that is available at SVMC. I have been a patient from time to time and always have a favorable experience."

"I have never in my life been to an emergency room that was as helpful, efficient, and compassionate as the one [at Southwestern Vermont Medical Center]."

"Everyone was amazing, every step of the way. Communication was clear, and all the nurses answered my questions so well. Deb and the team who were on during my labor and birth were great at pivoting when things started to move quickly. She was sensitive to the change in my level of pain and contractions and made sure to adjust our plans and get the doctor right away! Everyone extended a sense of calm as well as warmth."

"My daughter was having abdominal pain with vomiting and fever. I was worried about an appendicitis, but the doctor and nurse were fabulously amazing in explaining the plan and listened and mapped out a plan that fit all of our concerns. The nurse was comforting and friendly to my daughter and even asked her favorite music and sang with her.... What a wonderful emergency department."

Thomas Dee named 2024 Citizen of the Year by the Vermont Chamber

On August 1, 2024, the Vermont Chamber of Commerce celebrated Thomas A. Dee, president and CEO of Southwestern Vermont Medical Center (SVMC), as the 2024 Citizen of the Year at an event in his honor. Colleagues, friends, and family members gathered at the historical Everett Mansion to recognize his outstanding contributions to advance the southern Vermont economy and to elevate community healthcare standards.

The Citizen of the Year award is presented annually by the Vermont Chamber to an individual who has made significant contributions to the betterment of Vermont, distinguished through exceptional service to their community and region, and epitomizes the true spirit of service and self-sacrifice that defines Vermont citizenship. Tom Dee has exemplified these qualities through his visionary leadership and unwavering dedication to the southwestern Vermont community.

"I'm humbled by this honor and grateful for the attention it brings to SVMC and the community of Bennington, which I call home," said Tom Dee. "I have always strived to be a good steward of this healthcare system and, while I consider myself a small part of its more than 100-year history, I understand the crucial role we have in the communities we serve and in the state of Vermont. This has always motivated me to move SVMC forward and support our community, where I can."

Amy Spear, president of the Vermont Chamber of Commerce, also shared her thoughts on the occasion, saying, "Tom Dee embodies the finest ideals of Vermont citizenship. For 14 years, his unwavering dedication and visionary leadership have significantly improved the local economy and elevated community healthcare standards. We are proud to honor Tom Dee as the 2024 Citizen of the Year and celebrate his exceptional leadership and commitment to community."



Bennington Town Manager Stuart Hurd, SVHC Board of Trustees Chair Kathy Fisher, Tom Dee, Vermont Chamber President Amy Spear, Michael Del Trecco, President and CEO of the Vermont Association of Hospitals and Health Systems, and Stephen J. LeBlanc, Chief Strategy Officer at Dartmouth Health



The Dee extended family, including Patrick and Jessica O'Connell, Nicholas and Tara Ratzer, Natalya Raposo, Tom and Rita Dee, Vitaly Dee and Kayla Schillberg, and Melissa and Alexander Dee



VP of Information Services Rich Ogilvie; VP of Patient Care Services and Chief Nursing and Quality Officer Pamela Duchene, PhD, APRN; VP of Administration and Chief Human Resources Officer Kevin Dailey; Tom Dee; Chief Medical Officer Trey Dobson, MD; VP of Corporate Development Leslie Keefe; and Chief Financial Officer Robert Laba

SVMC Accolades

Recognitions and Accreditations

For more than 100 years, SVMC has been committed to providing personalized patient-centered care while tirelessly working to improve safety, quality, and access. Those efforts have not gone unnoticed. Below are just some of the recent accolades earned, some, in part, thanks to a powerful year underscored by integration, innovation, and transformation.



SVMC is **one of only 5 hospitals in New England** and **69 hospitals worldwide** to have achieved **five consecutive designations** as a Magnet® Center for Nursing Excellence. In 2017, SVMC received the **Magnet Prize**,™ an award for extraordinary innovation in nursing that is given to only one hospital in the world each year.



SVMC received **top marks** from Becker's Hospital Review as one of the best hospitals in the country for nurse and physician communication with patients.



The American Hospital Association™ (AHA) named SVMC the 2020 recipient of the **Rural Hospital Leadership Award**. Only one leadership group or hospital in the nation is recognized each year for guiding their hospital and community through transformational change on the road to healthcare reform.



Through our membership with Dartmouth Health, our patients have access to **one of only three** National Cancer Institute-designated comprehensive cancer centers in New England.



SVMC offers **the only nationally accredited Nurse Residency program** in Vermont.



The Kendall Emergency Department at SVMC is one of 94 emergency departments nationwide and the **first in Vermont** to receive the **2024-2027 Emergency Nurses Association (ENA) Lantern Award**®. This honor is given to departments that exemplify exceptional practice and innovative performance in the core areas of leadership, practice, education, advocacy, and research.



The nursing team at the Kendall Emergency Department at Southwestern Vermont Medical Center (SVMC), pictured here, was the first emergency department in Vermont to receive the Lantern Award for excellence.

Emergency Nursing Team Recognized for National Excellence



In July 2024, the Kendall Emergency Department (ED) at SVMC was selected as a recipient of the Emergency Nurses Association's 2024-2027 Lantern Award® for demonstrating excellence in leadership, practice, education, advocacy, and research performance.

The Lantern Award showcases ED accomplishments in incorporating evidence-based practice and innovation into emergency care.

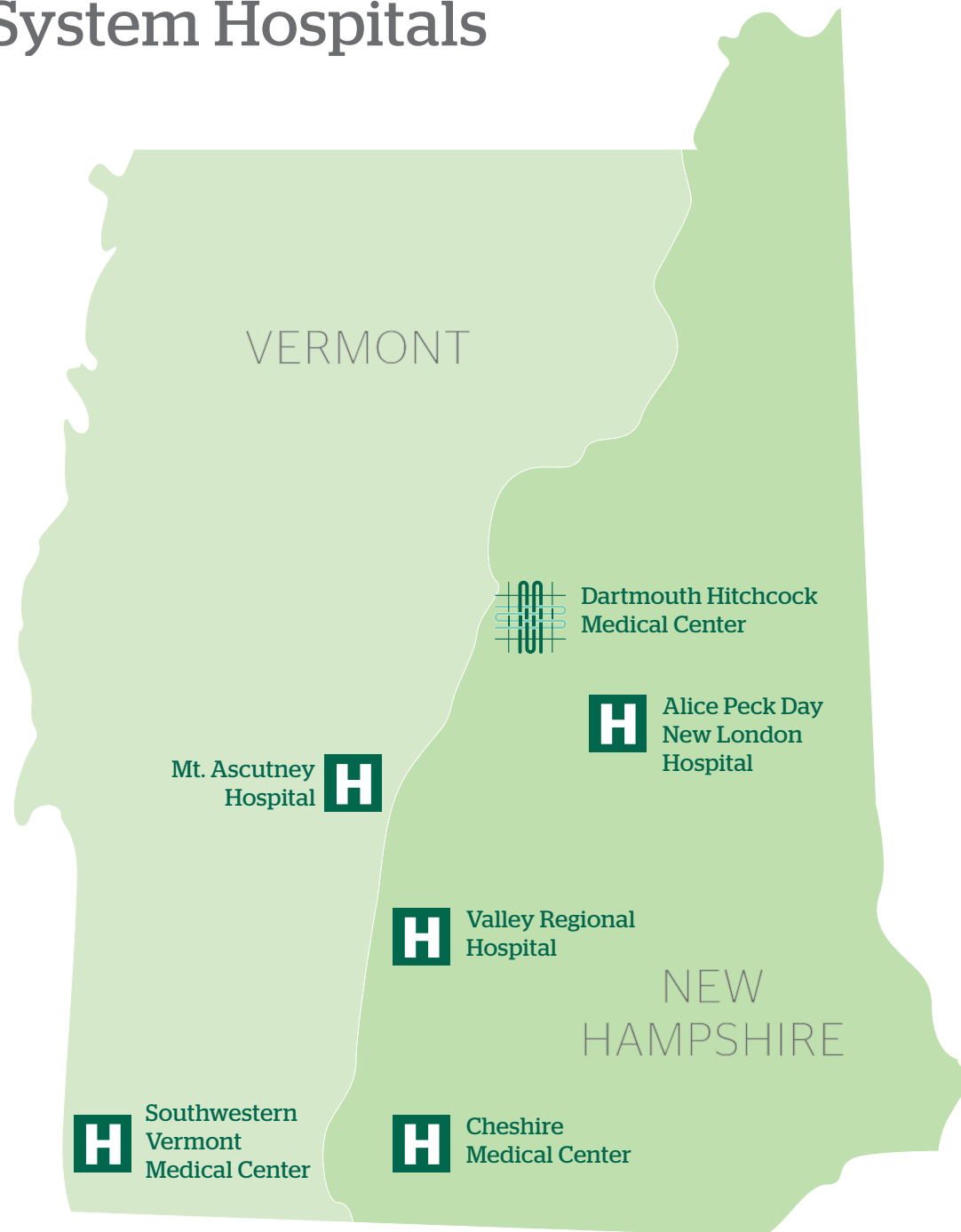
"This honor highlights the collaborative decision-making and shared governance within our ED," said Jill Maynard, MSN, RN, CEN, director of Emergency Nursing at SVMC. "This leadership model is a key attribute of our success, giving our team the tools and support they need to provide skilled and compassionate care to our patients."

In addition to influencing care within the organization, SVMC emergency staff are empowered to be leaders beyond the health system, impacting nurses and other healthcare providers throughout the state and country. In the last three years, SVMC's ED nurses have presented at local, regional, and national conferences on topics including cultural humility, harm reduction, design considerations for emergency psychiatric care, and orientation strategies for new emergency RNs.

SVMC President and CEO Thomas A. Dee, FACHE, congratulated the ED team on receiving the 2024-2027 Lantern Award, and noted that this prestigious honor is all the more impressive for being earned during a multi-phase renovation of the ED space, part of Vision 2020: A Decade of Transformation capital campaign.

Dartmouth Health System Hospitals

- Alice Peck Day New London Hospital
- Cheshire Medical Center
- Dartmouth Hitchcock Medical Center
- Mt. Ascutney Hospital
- Southwestern Vermont Medical Center
- Valley Regional Hospital





Dartmouth
Health

Southwestern Vermont Medical Center



Exceptional Care Close to Home

Southwestern Vermont Medical Center (SVMC) is a comprehensive healthcare system servicing Bennington and Windham counties in Vermont, eastern Rensselaer and Washington counties in New York, and northern Berkshire County in Massachusetts.

Mission

SVMC exists to provide exceptional health care and comfort to the people we serve.

Vision

SVMC is recognized as a preeminent, rural, integrated healthcare system that provides exceptional, convenient, safe, and affordable care.

Values

Quality | Empathy | Safety | Teamwork | Stewardship